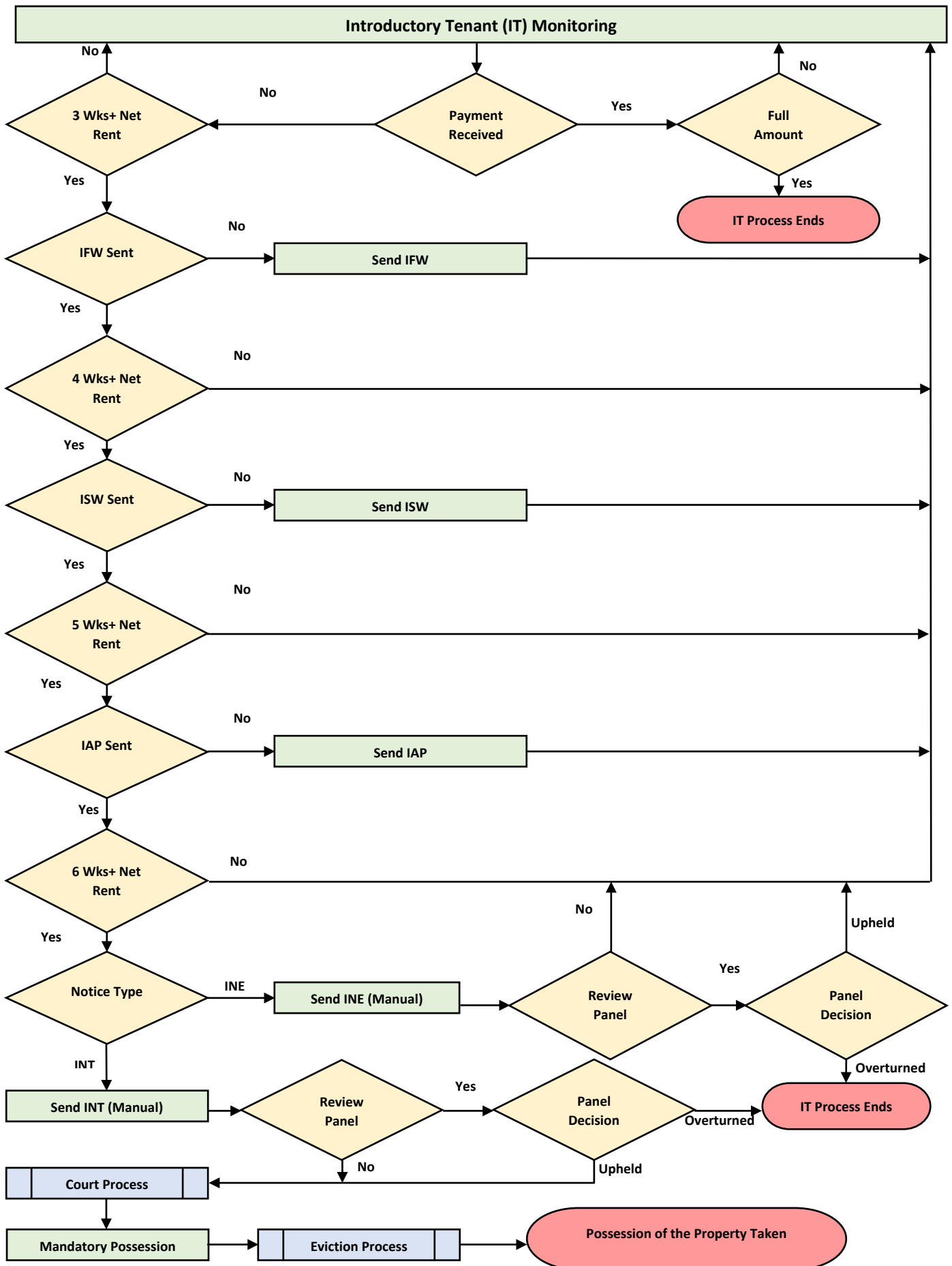
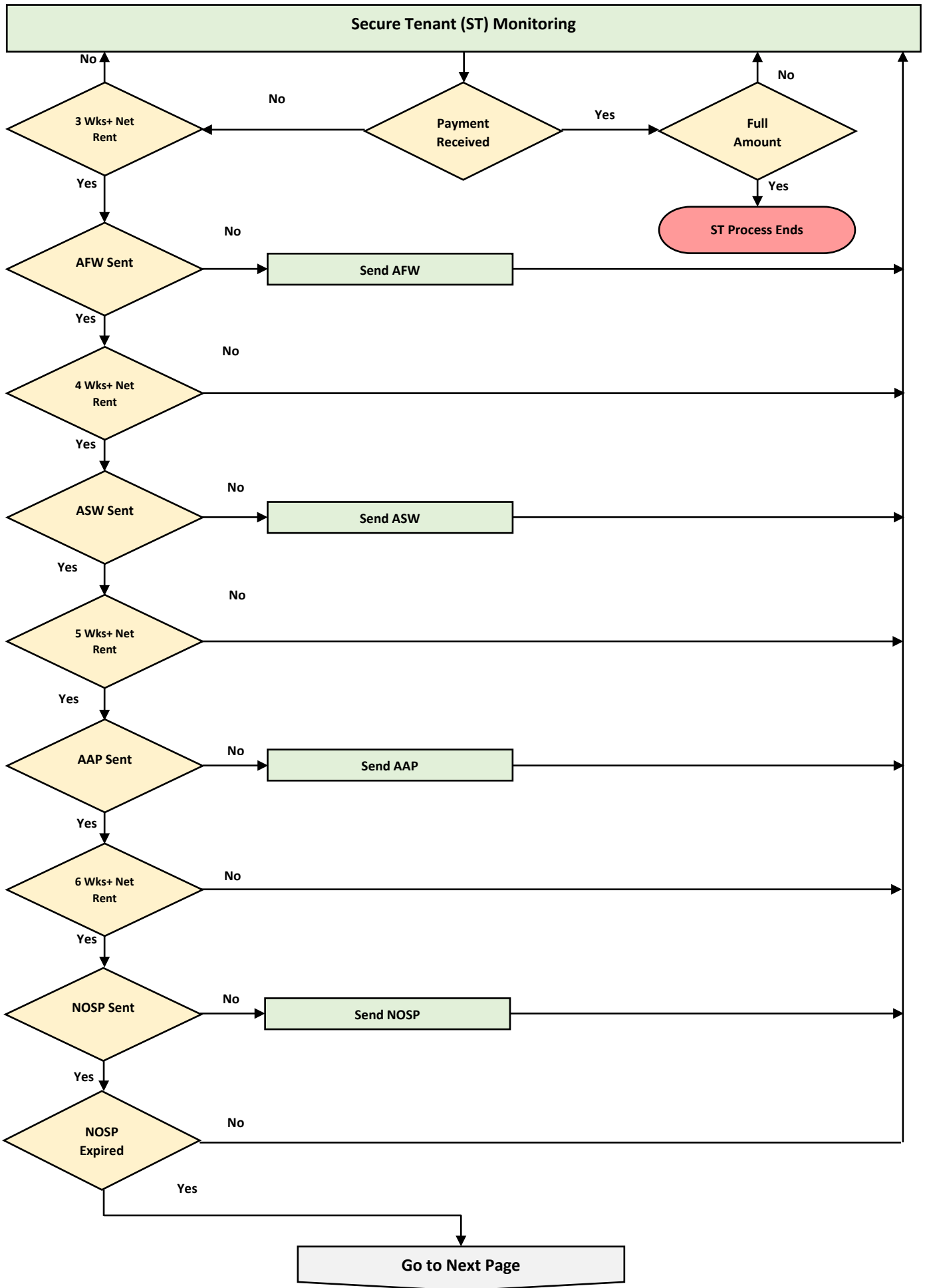


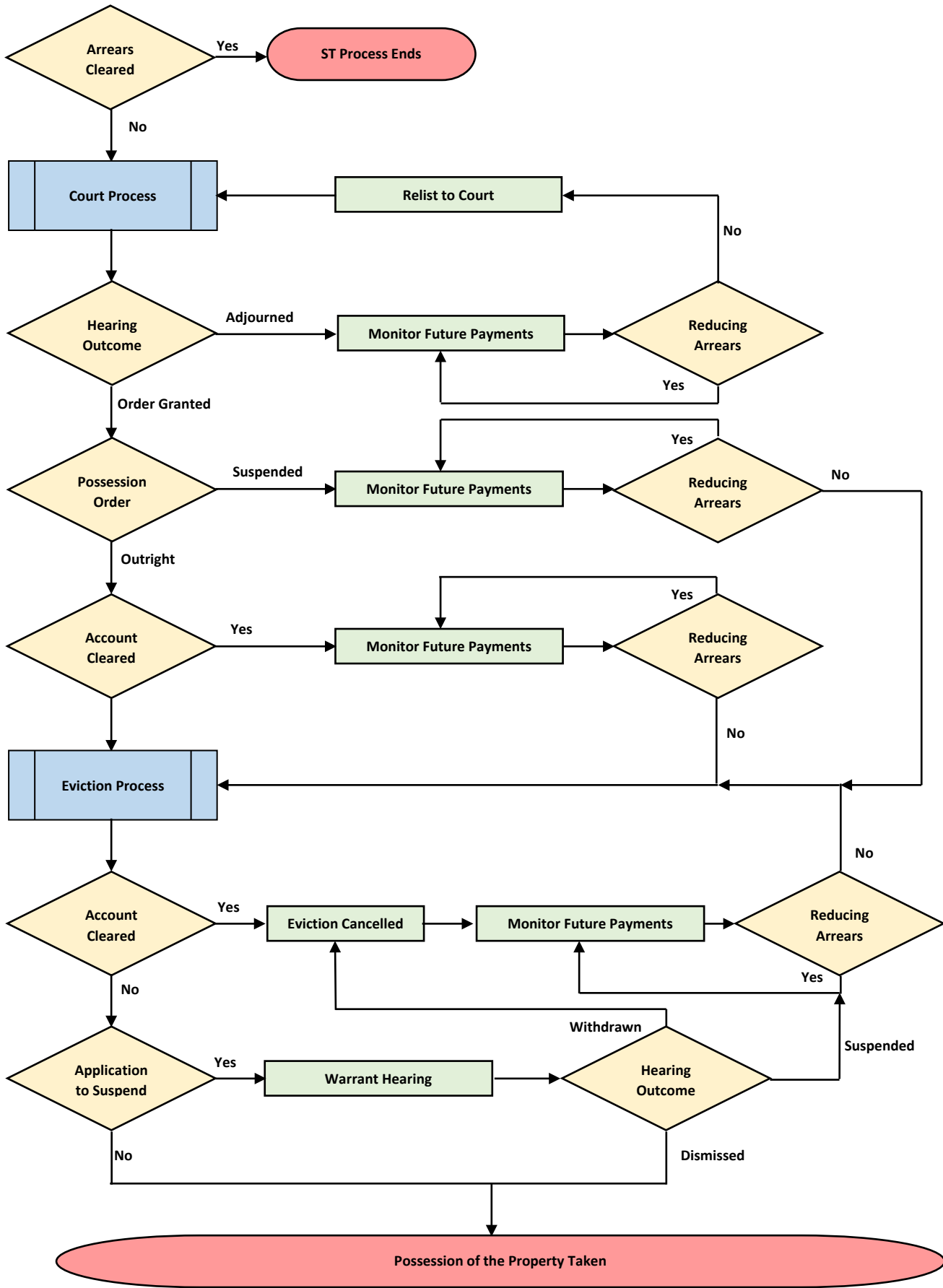
# APPENDICIES

## 1 Appendix 1 – Introductory Tenancy Process Map

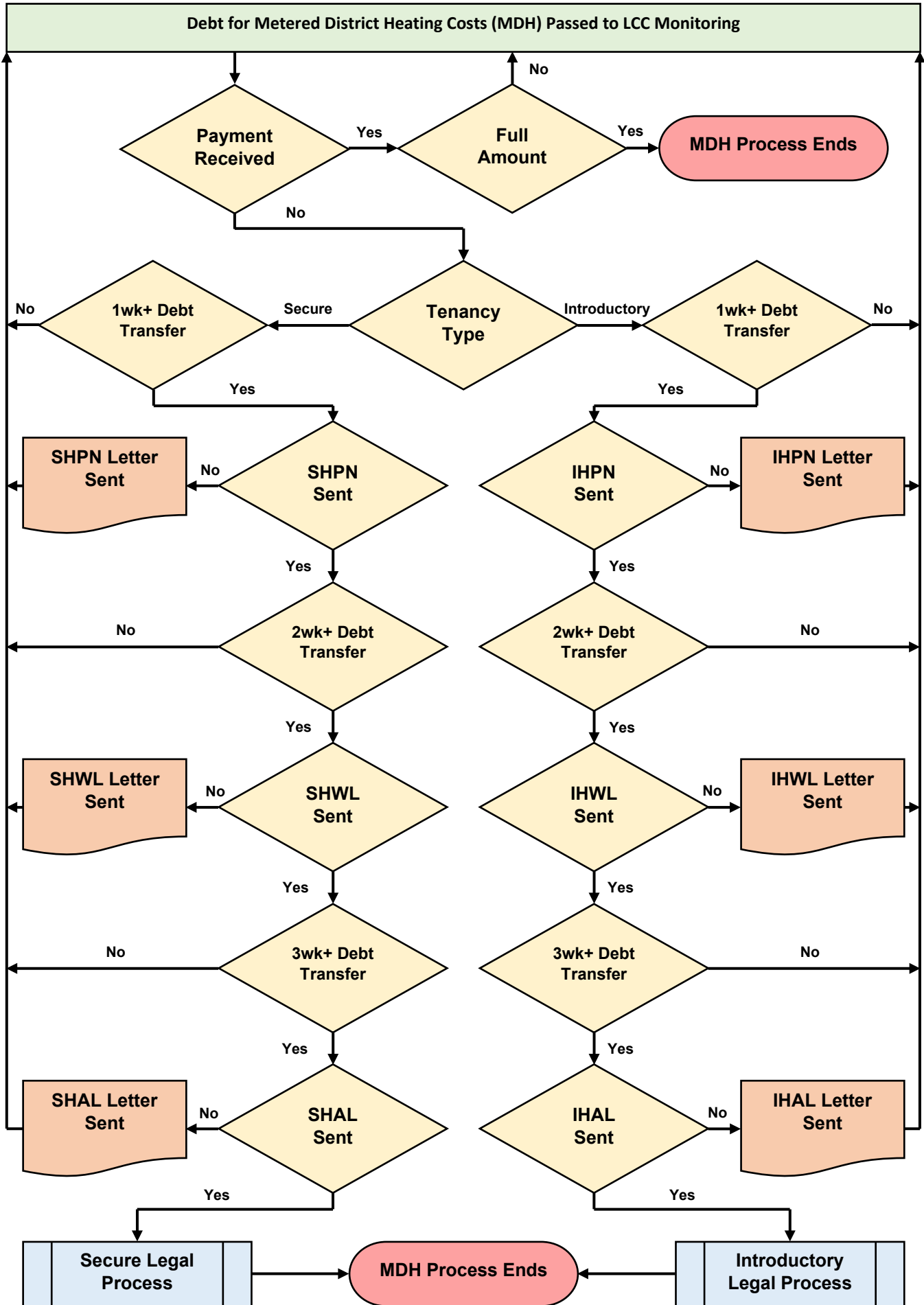


## 2 Appendix 2 – Secure Tenancy Process Map





### 3 Appendix 3 – Metered District Heating Costs Process Map



## 4 Appendix 4 – Garage & Parking Space Process Map

