



# **Leicester City Council Social Care and Education Shared Goals and Commitments**

We are committed to supporting children, young people, vulnerable adult and families to be safe, be independent, be ambitious for themselves, and live the best life they can

Last Updated: January 2020

## Common Purpose

Our common purpose is to

- Keep people safe from harm
- Promote inclusion and belonging
- Enable people to be independent / self-sufficient and resilient
- Enable people to pursue life opportunities
- Support people's rights
- Support individuals self-improvement
- Support people to have a safe place to live and thrive
- Promote good emotional, mental and physical health

## Principles of Engagement

We will do this by promoting the following principles of engagement:

- Understanding the impact and value of what we do
- Intervening early, quickly and effectively as possible
- Personalising our approach to fit the needs of the individual
- Ensuring we give those we work with the best life opportunities
- Forging links with the community and encourage staff support networks
- Establishing and maintaining the trust and confidence of those we work with, through strong partnerships

## Annual Operating Plan

Our annual operating plan is updated each year, the 2019-20 plan outcomes are:

- Retention of a skilled, confident workforce and a skilled provider market
- Young people with additional care and support needs are enabled to fulfil their aspirations into adulthood
- Value and impact for service users is evidenced by improving the quality of practice
- Effective partnerships and an integrated experience meets individual needs
- Finance and income generation are managed efficiently
- Participation and engagement are actively promoted and supported
- Prevention and sustainability underpin services

## How The Plan Is Delivered

These plans are underpinned by:

- Divisional improvement plans
- Performance management and quality assurance frameworks
- Strengths-based practice
- Service delivery plans