

# Leaseholder Forums

**13<sup>th</sup> July 2022**  
**1-3pm & 5-7pm**



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# Agenda

<b>5.00pm – 5.05 pm</b>	<b>Agenda Overview</b>
<b>5.05pm – 5.15 pm</b>	<b>Welcome, Introductions &amp; Housekeeping</b>
<b>5.15pm – 5.25 pm</b>	<b>Contact Updates</b>
<b>5.25 pm – 5.40 pm</b>	<b>Review of Forum Topics</b>
<b>5.40 pm – 5.50 pm</b>	<b>Revised Repairs Charges</b>
<b>5.50 pm – 6.00 pm</b>	<b>E-Forms Consultation</b>
<b>6.00 pm – 6.20 pm</b>	<b>Legislation &amp; Reforms</b>
<b>6.20 pm - 6.50 pm</b>	<b>Your Voice</b>
<b>6.50 pm – 7.00 pm</b>	<b>Forum Representatives and AOB</b>



# Welcome & Introductions

- Leasehold officers –Stacey Hewitt and Sharon Kent welcome you today – MG – offer apologies
- Last Leaseholder’s Forum held on the 26<sup>th</sup> January 2022.
- Today we would like to welcome you back to our first face to face meeting since 2020.
- We want to continue to work with you and value your suggestions to help shape the service going forward.



# Housekeeping

- Emergency exits
- Toilets
- Please turn off or silence phones
- People online turn off cameras and mute microphone
- Any queries please raise hand in Teams
- Please save questions until the end of each topic



# Contact Updates

## Contact Details:

Correspondence Address:

321 Aikman Avenue

Leicester

LE3 9PY



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# Contact Updates

Contact Number: 0116 4541007

Email: [customer.services@leicester.gov.uk](mailto:customer.services@leicester.gov.uk)

Website: [www.Leicester.gov.uk](http://www.Leicester.gov.uk) – search  
leaseholder



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# Review of Forum Topics

2020-2022

- Service developments
- Service charge debt and recovery of arrears
- Debt advice and signposting
- Revised cleaning contract
- Buy backs



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# Revised Repairs Charges

- 1<sup>st</sup> April 2022
- Minimum labour charge up to 1.5 hours = £58.30
- Labour charge per hours over 1.5 hours = £38.87





# E-Forms Consultation

- Change of Details
- Notification of Intention to Sell Your Property
- Service Charge Dispute



# Legislation & Reforms

## What does this mean for our Leaseholders

- Royal Assent Given to Building Safety Act
- Amendments to the Regulatory Reform (Fire Safety) 2005 Order
- Leasehold Reform Act 2022



# Building Safety Act 2022

- Came into force 28<sup>th</sup> June
- Looks at higher risk buildings (over 11M/5 Storey's)
- Improves safety and standards
- Revised health and safety measures for landlords



# Regulatory Reform 2005

- Amendments to the Regulatory Reform (Fire Safety) 2005 Order
- Imposes stringent measures for landlord
- Zero tolerance approach in communal areas
- May result in charges to leaseholders



# Leasehold Reform Act 2022

- Leasehold Reform Act 2022
- Abolishes Ground Rent for all new leases (23rd June 2022)
- Leases can apply to extend their lease by 990 years (2023)
- Government Promoting Commonhold



# Consultation for Specialised Works (drains)

- Metro Rod (drains)
- County Drains (drains)
- All contact details available online



# Your Voice!

- Are there generalised issues you want to raise in relation to the Leasehold Service
- We would love to hear feedback and welcome your comments



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# Forum Representatives and AOB

- We are very grateful to the people who have agreed to work with us as part of our continuous service improvement strategy.
- If you would like to be part of our group moving forward please let us know
- We would like to work with you!

