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leicester ink

SPRING 2015

INSIDE:

AROUND THE CITY

RICHARD III'S FINAL JOURNEY

OUR NEW WEBSITE

INVESTING IN LEICESTER

A man and a woman, both wearing blue jackets, are smiling and looking at a digital display mounted on a metal fence. The man is pointing at the screen. The background shows a blurred street scene with a brick building and trees.

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Contents



A momentous year

2015 is going to be a hugely significant year for Leicester. In March, the eyes of the world will be upon us once again as the remains of Richard III are laid to rest in Leicester Cathedral. A series of dignified services and events will take place during the week of the reinterment. You can find out more on page 13.

The landscape of our city will also change dramatically this year. New Walk Centre, the council's old headquarters, will be demolished at the end of February. After a period of clearing, the site will be handed over for redevelopment this summer. Work on other projects in the Connecting Leicester programme – such as the new Haymarket Bus Station – is already well underway. We will also see the old indoor market hall replaced with a new public square and an extension to the rear of the Corn Exchange.

These developments, along with the ambitious programme of regeneration I announced recently for Leicester's Waterside, will contribute enormously to business, tourism and the future prosperity of our city.

You'll notice a few changes to Leicester Link in this issue. As well as news about council services and what's happening across the city, we have dedicated regular pages to health, housing and Discover Leicester. We hope that this will shed more light on the way we work – and reveal parts of our city you may not previously have known about. Leicester City Clinical Commissioning Group will also be sharing NHS news through Link – see pages 28-31.

From now on, Link will be published three times each year: spring, summer and autumn/winter. You can still find What's On and information about how to contact the council – or your councillor – at the back of the magazine.

Peter Soulsby
City mayor

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COVER PICTURE: Heritage panels, city centre.

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Leicester Link has a circulation of 133,000.

Keep up to date with Leicester Link in between the printed editions of the magazine: go to our web page at leicester.gov.uk/Linkextra

General enquiries: turn to page 42 to find out how to contact the council

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 /leicestercitycouncil

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Simon Reed

Make it count

With elections coming up in May, Link met up with a member of the electoral team to find out more about registering to vote

Introduce yourself:

My name is Simon Reed and I'm a visiting officer for the council. I carry out door-to-door enquiries to help people register to vote. This is also called canvassing and it helps the council make sure the electoral register is up-to-date.

How has the registration process changed?

In June 2014 we changed to individual electoral registration. This means that each person has to register themselves to vote. You can register online now so it's much easier – just visit gov.uk/register-to-vote and you'll be registered within minutes.

The change also means that we need a bit more personal information like your date of birth and national insurance

number to check your identity. This cuts down on the chance of electoral fraud.

Tell us more about your role:

It's my job to get as many people as possible registered. The council sent out letters telling residents if they needed to do anything to register but some people might not have had the time, or may have forgotten to follow up. I can remind them and offer them the chance to register on the spot.

People can be unsure about giving out personal information so I also help them understand more about the process and why it's important to register. We treat the information we're given in confidence. There are two versions of the register – the open one is available for anyone to buy so I tell people more about this and help them opt out of the

open register if they want.

Your credit rating could be affected if you're not on the electoral register. This might affect your ability to get a mortgage, loan or mobile phone contract.

Why is your role important?

In 2015 there's a general election along with local elections and the chance to vote for Leicester's city mayor, so it's a big year. My role gives people the chance to get registered so they don't miss out on their right to vote and can have their say on who represents them.

Once you're registered you'll also be able to vote in future elections and referendums as and when they're called.

Find out more at leicester.gov.uk/yourvote or call 0116 454 2000.



Around

Boxing boost for Westcotes

Leicester City Council has helped fund the community boxing gym on Western Road, in Westcotes ward. This gym has helped tackle anti-social behaviour in the area and is helping keep young children off the streets by offering them support and the chance to learn how to box.

Run by qualified boxing tutors, coaches and volunteers, the team at the gym is doing a fantastic job to support the local community. The gym is open to anyone over five years of age.

For more information, visit thecommunityboxinggym.co.uk or call 07505 520833.



Stay and Play success

In September 2014, Leicester City Council's community services partnered up with Home Start to set up and run a series of Stay and Play sessions for parents and children up to the age of five.

Each session at the Coleman Neighbourhood Centre uses play to teach parents about the benefits of eating and drinking healthily to promote healthier lifestyles for their children. More than 30 families have benefited from the sessions and applications have been submitted for funding to keep the sessions running until September 2015.

For more information please call Anita on 0116 221 1458.



Green fingers?

Is there a nearby wilderness you'd like to improve? Are you proud of your front garden and would like your neighbours to join you? Do you want to grow your own produce but can't get an allotment? Come and join us.

In 2014, 31 groups entered the Royal Horticultural Society's: It's Your Neighbourhood and Bloom schemes.

These groups cultivated their front and community gardens, grew produce on community spaces and also maintained planters and hanging baskets for everyone to enjoy. Others volunteered on parks, in cemeteries and woodlands, on estates and roadside verges to keep their local community looking green and clean.

If you're interested in joining the schemes, expert horticulturists can offer advice and support with forming your group, finding funding and project management. You can also meet other volunteers at our forum meetings, and enjoy themed presentations with guest speakers and gardening demonstrations.

To find out more, come to the new entrants workshop at Evington Park House, LE5 6DE on 20 March, 12.30-3.30pm or call 0116 454 1003.



Family fun

After a long time planning, new play equipment has been installed in Kirby Frith, on the green on Ryder Road.

The new equipment is designed with a wide age range in mind so that families can enjoy the new improved space together.

The project was made possible by £10,000 from the New Parks ward community budget. It has helped transform this under-used piece of land into a great community space.

Pay a visit this spring and see how much fun your family could have.



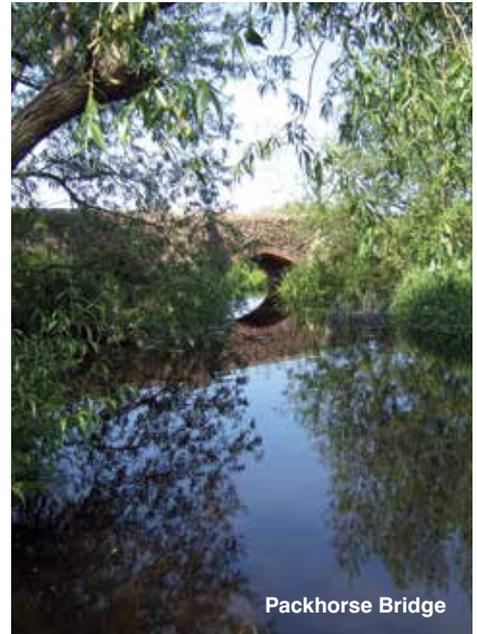
the city

You asked, we did

Residents in Rushey Mead asked Leicester City Council to help improve the area outside the new Sainsbury's supermarket, built on the site previously occupied by GE Lighting.

With the help of Sainsbury's, we have planted bulbs which should bloom this spring and add a welcome dash of colour to the area.

If you have an idea to improve your area, you can tell us at your next ward meeting. Find out more at leicester.gov.uk/communitymeetings



Packhorse Bridge

Great outdoors

Visitors to Jesse Jackson Park in Rushy Mead will soon have a new way to get active as work to install an outdoor gym is underway.

The gym has been funded by the ward budget and is being designed to encourage park users to take part in gentle exercise to help them keep fit and healthy. With a range of aerobic, muscle toning, and strength building activities, it's expected to be popular with residents.



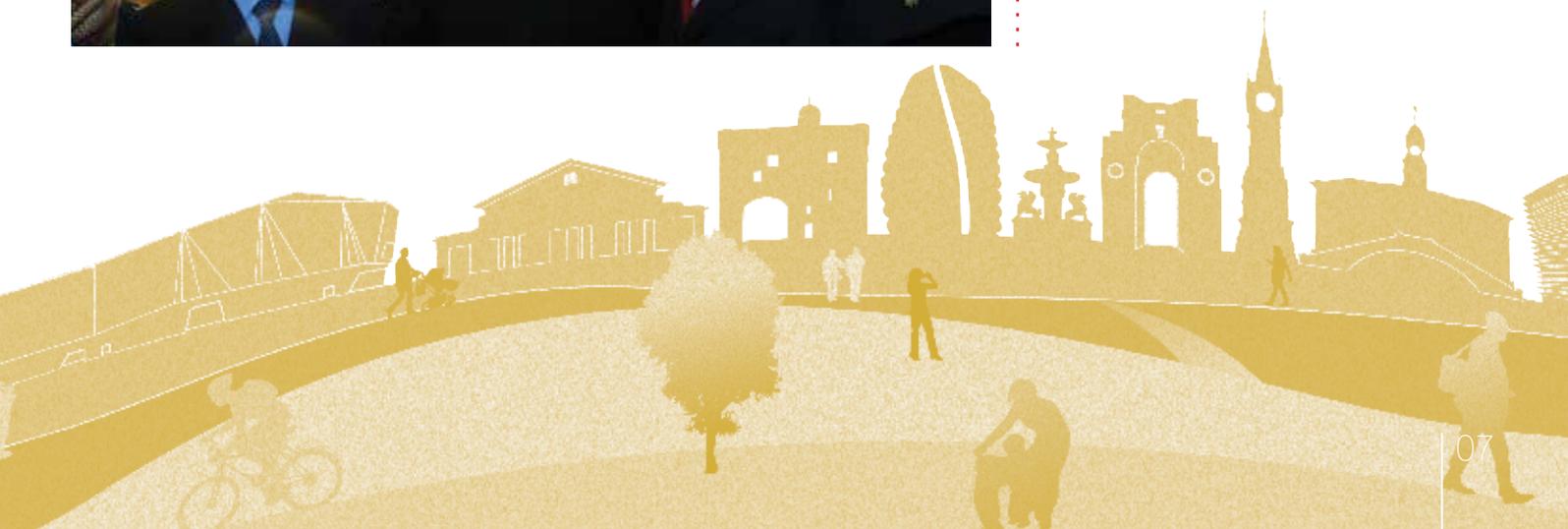
Showcasing Aylestone

New lamppost banners have been installed throughout Aylestone village to highlight the area's heritage.

Local heritage enthusiasts came up with the idea during a Story of Leicester workshop which encouraged participants to think of ways to promote the city's rich 2,000 year history. Local groups helped develop the banners which feature pictures of Aylestone landmarks, both past and present.

Our villages are an important part of the city's culture and heritage, and it's hoped the banners will encourage more people to visit areas outside the city centre. Plans are underway to install more banners in other village locations over the next few months.

Find out more about Aylestone village at visitleicester.info/aylestone



Get Growing

Do you have an idea for a project or activity to get more people growing their own fruit and vegetables? If so, our new Get Growing grant scheme could help you get your idea up and running.

Anyone living in Leicester city can apply for funding and each ward has a pot of £1,000 available. The money could help you buy seeds and equipment, rent an allotment or hire space to hold events to get people growing.

The scheme is part of Leicester's Food Plan which aims to make Leicester a sustainable food city.

We already have a number of groups that are growing their own fruit and vegetables and we hope the funding will help set up more projects around the city.

For more information and details on how to apply visit leicester.gov.uk/foodplan



Financial support for community publications

Community organisations can now bid for financial support to set up, or continue with, their own publication or website.

The council is making £10,000 per year available, with a maximum of £1,000 available per community group, per year.

To be eligible, bidders need to show how the funding criteria will be met, including how the group plans to involve local people and how the publication or website will be funded after the initial contribution from the council.

For further details, and to apply for funding, visit: leicester.gov.uk/communitypublications

Competition winners

Congratulations to C Cooper, S Marriott, B A Moore and C Sourbutts, the winners of the competition in the autumn 2014 edition of Link. They each won a pair of tickets to see Last Night of the Autumn Proms or Bond and Beyond at De Montfort Hall.

Low carbon city

Making Leicester a low carbon, sustainable and environmentally friendly city is one of the council's priorities. In April we'll publish our latest Environmental Statement showing exactly what improvements we've made and setting out our plans for the future. Below are a few highlights.

As a lead local flood authority we've obtained £15 million of government funding to help us reduce the risk of flooding in the city. Our flooding team has also spoken to many residents in high flood risk areas to raise awareness of flooding issues and help them protect themselves and their property if a flood occurs.

Our planning policy requires developers to draw at least 17 per cent of a building's energy use from a renewable source. On our website you can view a map of all the buildings that have applied this policy. In the last financial year, 62 major planning applications were added.

We're also starting a new programme of support for all city schools to help them become more sustainable and achieve the nationally recognised Eco-School award.

Find out more about our environment and sustainability activities at leicester.gov.uk/theenvironment



How many times?

The Safer Leicester Partnership has launched a new campaign to raise awareness of domestic and sexual violence helplines and support services for both men and women across Leicester, Leicestershire and Rutland.

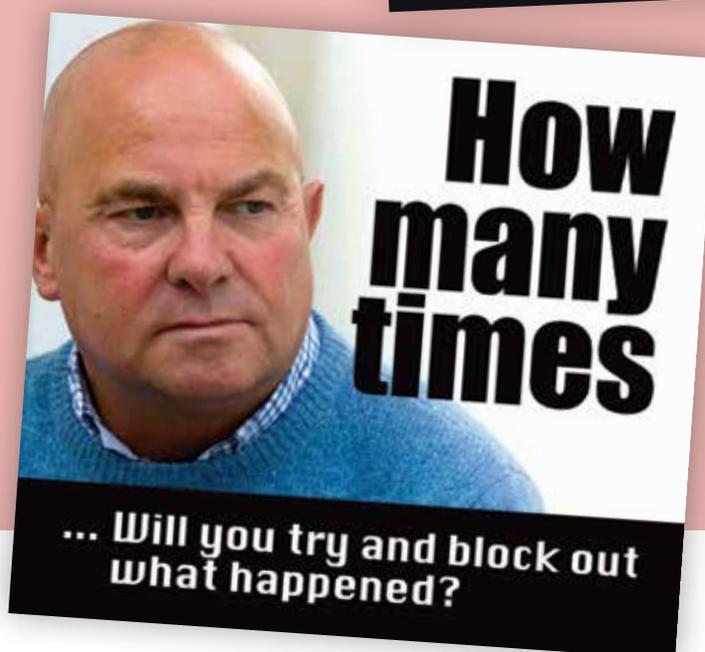
Posters featuring local volunteers, who are supporting the campaign by acting as models, have been distributed to GP surgeries, council offices and other public buildings across the region.

There is a website with advice, information and short films that illustrate the role of friends and families in stopping abuse. You can also find out how you can become a community champion, receive training to spot the signs of domestic violence and support people in getting help.

Confidential advice and support helplines for Leicester:
Domestic violence 0300 123 0918
Sexual violence 0300 333 6533

The How Many Times campaign is a joint initiative between Leicester City Council, Leicestershire County Council and Rutland County Council, and is funded by the Office of the Police and Crime Commissioner for Leicestershire.

leicester.gov.uk/howmanytimes
 /_howmanytimes
 #howmanytimes



Have your say

Leicester City Council and Leicester City Clinical Commissioning Group have been talking to service users, partners, and community groups to find out what local people need from learning disability and mental health services.

Their feedback has helped us develop new four year learning disability and mental health strategies.

They set out what services we should provide, how we should spend our money and what areas we should invest in. They also explain how we'll be held accountable for providing services and how we can work with our partners to expand services and make them easier to access.

From 1 March to 3 April you can have your say on the strategies by

completing our online survey at consultations.leicester.gov.uk. Hard copy consultations forms are also available from your local library.

Local groups with an interest in learning disability or mental health services can also receive a talk about the consultation. Please call Alyson Taylor on 0116 454 2323 for more information.



Up for the challenge?

Save money, improve your health and cut your carbon footprint this spring by signing up to the LeicesterShire Sustainable Travel Challenge.

The challenge is simple. Use a sustainable mode of transport like walking, cycling, public transport or car sharing and you'll earn reward points. The more you travel sustainably, the more points you'll earn. Points can be exchanged for exclusive discounts at local and national retailers, helping you to save money on leisure or shopping.

There's also the chance to win some great prizes during six mini challenges. Each mini challenge focuses on one sustainable mode of transport and corresponds with events taking place in the city throughout the year.

You can sign up as an individual or as a group and compare your efforts on the leaderboards. To sign up visit LeicesterShireSTC.org.uk



Make your wedding an historic occasion

If you're looking for a unique wedding venue our arts and museums service has the answer.

Why not say your vows in the 14th century timber-framed Guildhall and add a touch of medieval history to your photographs? If charm and character suit your style, walk down the aisle in the 18th-century Belgrave Hall and its stunning walled gardens.

For a Victorian setting, exchange rings

at New Walk Museum and Art Gallery in the picturesque surroundings of New Walk or say 'I do' in the wonderfully ornate Beam Engine House at Abbey Pumping Station.

Whether you're planning an intimate ceremony or an elaborate wedding, your special day will be truly memorable set against the backdrop of one of these historic venues.

leicester.gov.uk/weddings

Care and support is changing for the better

From April 2015, care and support in England is changing for the better. The new Care Act will help make the care and support system more consistent across the country.

'Care and support' is the term used to describe help for vulnerable adults to maintain their independence.

Many of us will need care and support at some point in our lives, and most people will pay at least something towards the cost of their care. The new national changes are designed to help you plan for the future and put you more in control of the help you receive. Any decisions about your care and support will consider your wellbeing and what is important to you and your family, so you can stay healthy and remain independent for longer.

If you receive care and support, or you support someone as a carer, you can find out more about the changes to care and support in England by visiting leicester.gov.uk/careact





Just the job

If you're looking for a new career did you know that Leicester City Council could help?

Residents often contact us wanting advice on how to get a job or where to look for work. We have a range of support services and can also point you to areas of work you might not have considered before.

Our Leicester to Work programme provides advice on apprenticeships and traineeships with Leicester Apprenticeship Hub. It also offers work experience through Step-Up, support with job hunting and applications, as well as training in work skills. Find out more at leicester.gov.uk/leicestertowork

If you'd like to work for the council we advertise apprenticeships, graduate

placements and other roles on our recruitment website at leicester.gov.uk/jobsandcareers

If you're unsure of your career options, Connexions offers advice for young people and for their parents. Call 0116 454 1770 to make an appointment or visit leicester.gov.uk/connexions

Leicester and Leicestershire Enterprise Partnership (LLEP) promotes the area as a place for business, working and living. To help you in your job hunt it has produced an employment guide which includes contacts, tips and information on local job sectors. Download the guide at llep.org.uk/labour_market_info



Park for a pound

Parking in the city is easier and cheaper thanks to new parking charges.

The cost has been cut in many car parks with prices starting at just £1 for an hour in central zone. Drivers will find it easier to pay as charges are now in whole pounds. We've also introduced minimal charges for Sunday parking in most car parks to free up spaces for more users.

The changes are part of the Car Park Action Plan which will also see the installation of new pay and display machines and the refurbishment of council car parks.

leicester.gov.uk/parking



A break away

If you provide care for someone it can be difficult to find time to yourself, but the Shared Lives service could help.

Shared Lives carers come from all walks of life and provide a range of care services from their own homes including respite care. Whether it's for a weekend or for a longer break, our service can provide your loved one with the care they need within a family home environment.

Our carers are all fully checked and assessed, and we'll make sure we match you with the right person.

If you're interested in becoming a Shared Lives carer, or if you'd like to find out more about how the service could help you please call 0116 454 3740 or visit

leicester.gov.uk/sharedlives

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Lives**
**Better
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LIGHT?
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stop behind the line at traffic lights



A king laid to rest

Join the last Plantagenet king of England on his final journey

The story of King Richard III is set to come to a dignified and fitting end this spring as his remains are laid to rest in Leicester Cathedral.

The king's journey to his final resting place begins on Sunday 22 March. His remains will be taken from the University of Leicester where they've been safely kept since their discovery underneath a council car park in 2012.

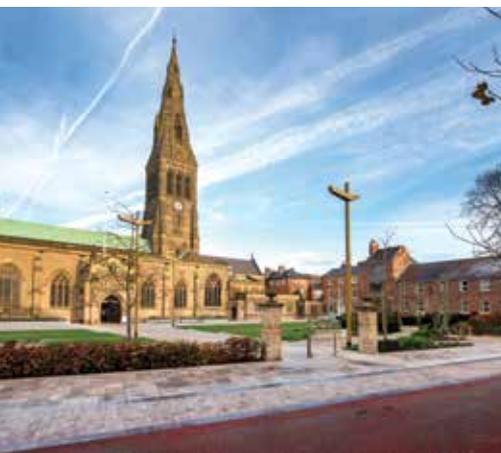
The hearse will travel to sites associated with the king's final

days and pause for a ceremony at the Bosworth Battlefield Heritage Centre. The cortege will continue through the county, pausing at key villages in Richard III's story before arriving in the city centre where he'll make his last journey to the cathedral.

Members of the public will then have the opportunity to pay their respects and take part in this unique moment in history as the king's remains lie in repose from 23 to 25 March.

Throughout the week there will be a series of masses and services to celebrate the life of Richard III before he is reburied on Thursday 26 March. The public will then be able to visit his sealed tomb from Friday 27 March.

A programme of events, activities and talks is also taking place in the city during this time. For more details visit kingrichardinleicester.com



Awards success for centre

The King Richard III Visitor Centre has been named the Best UK Tourism Project by The British Guild of Travel Writers' in their annual tourism awards. The centre has also won two architectural and design awards for the renovation of the Alderman Newton's School. If you've not yet visited this award-winning attraction book your tickets now at kriii.com



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stop smoking service

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Membership enquiries:

GMB Office, Alliance House,
6 Bishop Street, Leicester LE1 6AF
Telephone: 0116 223 2276
Fax: 0116 254 3267

Email: GMBleicesterservices@leicester.gov.uk

GMB is one of the biggest trade unions in the country with members in both public and private sector workplaces.

GMB can provide help and support on such matters as:

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- Equalities and equal opportunities
- Grievance and disciplinary matters
- Employment contracts

On joining the GMB, members can also obtain:

- Free legal advice, free financial advice, free pensions advice.

When contacting the office please quote reference number LSL37

Make it better

Tower blocks get some much-needed care and attention

Council housing blocks have received a makeover thanks to capital works projects.

Flats and communal areas in St Leonard's Court in Clarendon Park, St Peter's in Highfields and Rowlatts Hill in Thurncourt, have each had various improvements including new windows, lights and replacement kitchens and bathrooms.

Every window in the eleven-storey St Leonard's Court has been replaced and flats have been fitted with new extractor fans. The whole block has also been cleaned and given a fresh coat of paint.

Lighting in the communal areas in the Rowlatts Hill flats has been replaced with low-energy LED lights and sensors. This upgrade will reduce energy consumption and make the buildings more efficient. LED lights also last longer than normal light bulbs so fitting them will cut down on the number of maintenance visits and mean less disruption for residents.

On the St Peter's estate, 85 flats have been totally refurbished with new kitchens and bathrooms. In communal areas, new lifts have been installed and new fire doors fitted. The buildings have also received a new heating and hot water system.

Simon Nicholls, head of service for housing, said: "The projects bring obvious benefits to residents and we've had some great feedback on the works. We'll continue to talk to residents when we make major improvements to homes to make sure they have the opportunity to comment on our plans."

Ebrahim Jasat, from the St Peter's Tenants' and Residents' Association, said: "The refurbishment programme was vital due to frequent water leaks and severe maintenance issues. The improvement works have been a big success for the council and the tenants are very happy with the standard and quality of the work.

"On behalf of our management committee and the tenants on our estate I would like to take this opportunity to thank Leicester City Council for investing in the St Peter's estate."



Workers in action on the St Peter's estate

Spring clean

We've all got a responsibility to help keep our neighbourhoods clean and safe. With the new Love Leicester app you can report issues to us quickly and easily.

Download our free app and you can tell us about any environmental problems you spot like fly-tipping, dog fouling, broken street furniture or graffiti. It works on your smartphone or tablet, and is available to iPhone, Android, Windows and Blackberry users. Just visit your app store and search for Love Leicester.

Once we receive your report we'll make sure it goes to the right team so they can fix the problem and we'll let you know when we've fixed it.

Find out more at leicester.gov.uk/loveleicester If you'd like to go one step further and help give your local area a spring clean, why not contact our city wardens to organise a community clean up event? We can help by providing you with equipment and advice. Call us on 0116 454 1001 or email city.warden@leicester.gov.uk for more information.



Annual report for tenants and leaseholders

The annual report for tenants and leaseholders is available now. Find out about the achievements in housing in the last year and learn more about our plans.

The report has been compiled in consultation with the Tenants and Leaseholders Forum, which approved the final draft.

To download a copy of the report visit leicester.gov.uk/housing



Contact housing services
Telephone: 0116 454 1007
Email: tenantsadvicecentre@leicester.gov.uk

Ways to pay



If you're a council tenant, there are plenty of ways to pay your rent.

Make sure you never miss a payment date with a direct debit or standing order. A direct debit is taken straight from your bank account each month so your rent will be paid in full and on time. If you want to choose your own payment date you can contact your bank to arrange a standing order - tell them the amount you want to pay and the date you want the money to leave your account and they'll help you set one up.

You can pay over the phone using your credit or debit card - call 0116 454 1012 and follow the steps on our automated payment service. If you'd rather pay online visit our website and use our 24 hour, secure payment system. It accepts most major debit and credit cards, and you'll need your housing reference number to get started.

You can pay at any outlet showing the PayPoint logo - simply hand your rent payment card and cash payment to the assistant and they will do the rest.

Find out more at leicester.gov.uk/housing or call 0116 454 1007.

Clockwise

If you have trouble paying your rent on time, help is at hand. Set up a Clockwise account and your rent will automatically be paid on time and in full.

Your wages or benefits can be paid into your Clockwise account and the right money will automatically be transferred into your rent account. The rest of your money can then be paid into an account of your choice or to a prepaid debit card.

Leicester City Council has an agreement with Clockwise credit union so this accounts service is completely free as we pay the set up costs.

For more information or to set up a Clockwise account please call 0116 454 1007.



Clockwise
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Empty homes

If you own a home and it's empty, Leicester City Council could help you give it a new lease of life.

Our empty homes team can work with you to refurbish your property if it has been vacant for 18 months or more. Once it's been repaired and redecorated we can offer a leasing scheme to rent your property out as family housing.

Since 2004, the team has helped owners of 2,065 empty homes across the city – and we have now received further funding to help bring even more properties back into use.

If you want to take part in the empty homes scheme you'll benefit from free improvements, a guaranteed rental income, no maintenance or management fees, and not having to pay council tax. The improvements are also likely to increase the value of your property by the end of the lease term.

For more information please call 0116 454 5105 / 5106, email emptyhomes@leicester.gov.uk or visit leicester.gov.uk/emptyhomes

Tell us now

Council tax bills will be sent out in the middle of March. If you've had a change in your circumstances please let us know as soon as possible so we can update your bill before we send it.

You need to tell us if you've moved or if another adult has joined or left your household. Just go to the council website and fill out the online form.

You must tell us within 21 days of any change that affects your discount or exemption for council tax. Councils are allowed to fine people who fail to supply information or who supply inaccurate information.

The easiest way to pay your council tax is by direct debit. There's no queuing up, you can choose between payment dates and you can cancel it at any time.

Go online to find out how to set up a direct debit. You can also sign up for e-billing or a My Revenues and Benefits account, which allows you to manage your council tax and benefits online.

leicester.gov.uk/counciltax





Leicester APPRENTICESHIP Hub



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HUB100 - 12 March 2015 (100 jobs, 100 guaranteed interviews)

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- Apply for up to three local apprenticeship opportunities
- 100 opportunities will be posted on the website - Monday 2 March 2015



For more info on apprenticeships, please visit: leicester.gov.uk/apprenticeshiphub



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www.jaiminibeautyclinic.co.uk




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Support and friendship for families

Home-Start Leicester

**parents supporting parents...
 It's not rocket science is it!**

We would like every parent to have the support they need to give their children the best possible start in life.

If you have parenting experience, can spare 2-3 hours a week and would like to know more about becoming a Home-Start volunteer then get in touch



0116 254 9937
info@home-start-leicester.org.uk
www.home-start-leicester.org.uk

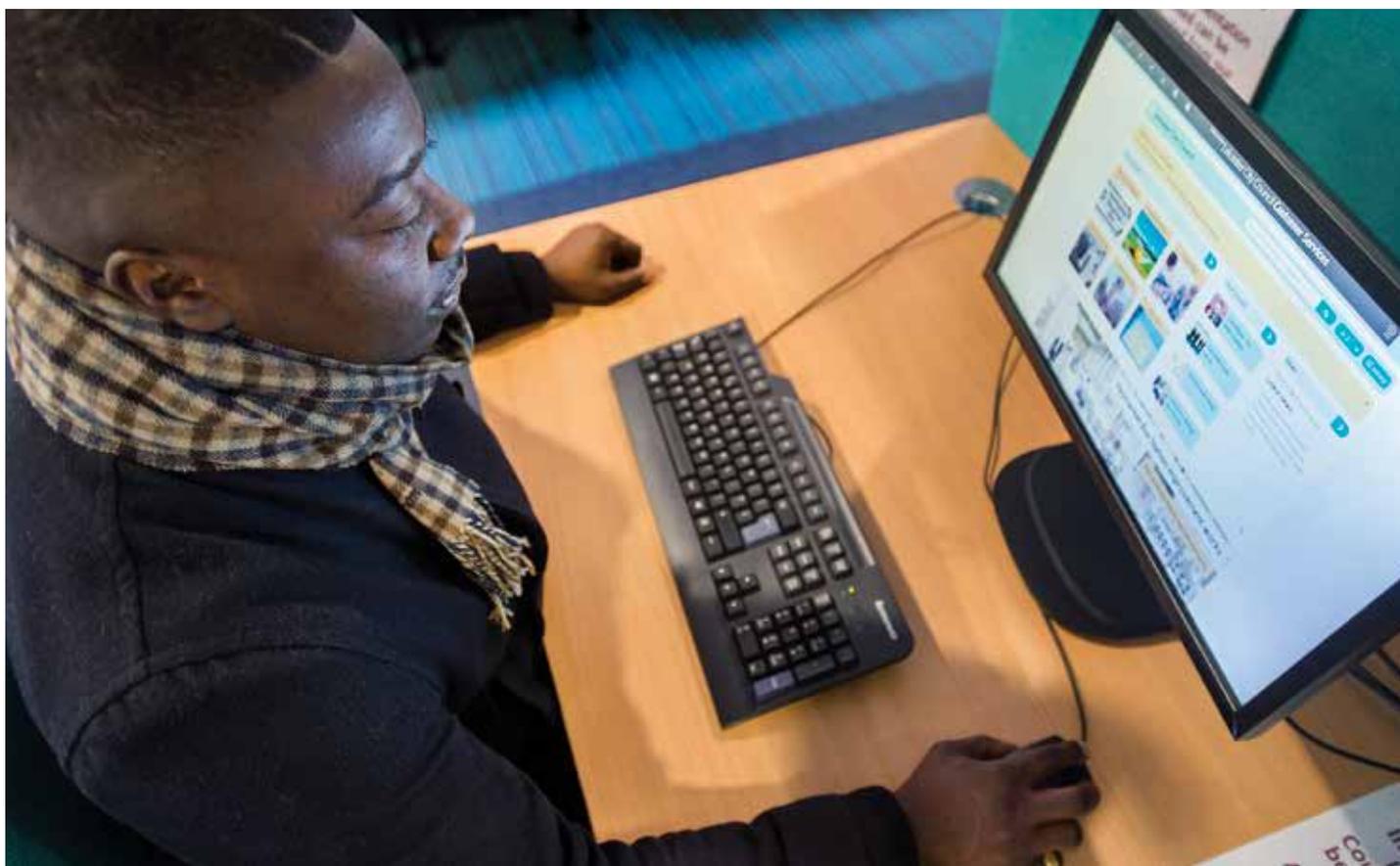
Registered charity number 1108455



In the spotlight

Untangling the web

Leicester Link takes a closer look at the brand new council website due to launch this spring



You can already do a lot online at leicester.gov.uk – but this spring, we're launching a new-look site that will make it even easier to find out about services and carry out a range of important tasks.

The clean, fresh and colourful home page signposts you to all the main council service areas and helps you complete common tasks quickly and easily. If you need to order more orange bags, submit a planning application or apply for school places, in just a few clicks you'll be in the right place.

Over the last year we've been rewriting the site's content to make sure it's up to date. We've also improved the structure of the site and cut down the number of pages so finding the information you need is straightforward.

The new website has been created to work on all devices. Whether you're at home on your PC paying your council tax or you're registering to vote while out and about on your tablet or phone, you'll be able to use our website.

Our main aim is to design a website that meets the needs of our residents. Since October we've been getting your feedback on our beta test site and many of you have told us what you think of our new layout and features.

To visit our beta site for a sneak peak before the launch, visit beta.leicester.gov.uk

Investing in Leicester

Since the launch of the City Mayor's Economic Action Plan, there's been major investment in our city's economy

In November 2012, city mayor Peter Soulsby launched the Economic Action Plan to drive Leicester's economic growth. The plan has five themes, each one aiming to improve a particular area of our city's economy. Here you can find out more about the progress our programmes have made.

The Enterprising Leicester programme has provided over £1.5 million of grants helping 119 city businesses to start up and grow, creating more than 300 job opportunities.

More than 70 workspaces for new businesses have been developed supporting growth in the creative industries, food and drink and technology sectors. The £5.8 million Dock scheme at Pioneer Park has provided a home for 54 new innovation and high technology firms.

Nine businesses in the food and drinks sector will be shortly occupying bespoke units in the £5.8 million Leicester Food Park. The award winning Maker's Yard, which provides specialist space for designers in the Cultural Quarter, is also 90 per cent full.

We've also supported small independent shops through the development of a stunning new indoor food hall at Leicester Market and investment in the improvement of over 40 shop frontages. The revitalised shop fronts will help reinvigorate neighbourhood shopping areas in Narborough Road, Granby Street and the Golden Mile.

Under the theme of Growing City, we've provided new infrastructure to support development sites including Ashton Green, where a new Samworth Brothers factory will see the creation of 500 new jobs. We've also created new bus lanes on the A426 Aylestone Road corridor and begun work on the new £13.5 million Haymarket Bus Station. The new bus station will double the space for buses and allow wider footpaths and easier access.

As you walk through the city centre you'll see a major transformation thanks to our Connecting Leicester initiative. We've improved streets in the city centre to help pedestrians and cyclists get around easier and more safely, providing better links between shopping, heritage, business and residential areas. Two large high quality public spaces have also been created at Jubilee Square and Cathedral Gardens, creating a new pedestrianised precinct linking to the new King Richard III Visitor Centre.



Through the Leicester to Work programme we've helped hundreds of young people to access a wide variety of employment opportunities and training to develop their skills for the workplace.

The Leicester Apprenticeship Hub has created 500 apprenticeships within the city council and in local businesses. Our Step-Up work experience programme has generated more than 260 six-month paid work placements in a variety of sectors including construction, sport, horticulture, administration and property.





These initiatives have contributed significantly to the steep decline in the number of young people claiming Job Seekers Allowance which has fallen by more than 50 per cent since the launch of the plan.

leicester.gov.uk/economicactionplan

- Since November 2012, we've helped to create 3,500 job opportunities and supported 1,500 businesses.
- We've secured inward investment opportunities creating over 1,000 new jobs.
- The King Richard III Visitor Centre opened in July 2014, providing a fantastic new tourist destination that hosted more than 30,000 visitors by Christmas.
- We're redeveloping the historic listed Friars Mill building on the Waterside which will provide 15 business workspace units and help drive regeneration in the area.
- City council buildings have been transformed with a new customer service centre on Granby Street and the redevelopment of the old snooker hall on Charles Street into City Hall, our new headquarters. Plans are now well advanced to create a major new development on the old New Walk Centre site, supporting hundreds of new jobs.
- We completed demolition of the Belgrave Flyover and ongoing works will transform the environment and create 78 new parking spaces to support local shopping areas.





Are you aged 60 or over and seeking secure accommodation in the heart of Leicester?

Trinity is a long-established housing foundation offering modern, comfortable and secure sheltered housing accommodation in an excellent location.

We are situated at the corner of The Newarke and Western Boulevard, opposite Castle Park, and within 10 minutes' walk of most amenities in the City Centre, such as Highcross Shopping Centre.

For more information please visit our website at:

www.trinityleicester.org.uk
or call (0116) 255 4911



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Supporting independence

Find out how the Better Care Fund is improving the lives of Leicester's residents

In June 2013, the Government announced funding to help bring GPs, community health services and social care together to provide care closer to home.

The funding for Leicester is being managed by the Leicester City Better Care Fund, which is already improving the way residents receive health care services.

One service now benefiting residents is the council's Integrated Crisis Response Service (ICRS). This team provides short-term support in crisis situations. So far 2,500 people have received help to live independently in their own homes and many of them have also avoided admission to hospital thanks to the ICRS team.

With a 24/7 service, the team reacts immediately and works with a range of health partners including community nursing, therapy and mental health services to put much needed support in place. ICRS staff also help people to be discharged from hospital much quicker by making sure the right support is available as soon as possible once the person arrives home.

The Leicester City Better Care Fund is a partnership between Leicester City Council and Leicester City Clinical Commissioning Group with support from local health and social care partners.

Barbara lives in the Humberstone and Hamilton area and has coronary obstructive pulmonary disease. She has been admitted to hospital several times because her condition was getting worse.

In November she was taken back to Leicester Royal Infirmary and although she was fit to return home, hospital staff and her family were worried that she needed more support to continue living independently.

Within two hours of Barbara returning home, the ICRS team carried out a home assessment and were able to work with other health professionals to put that crucial support in place.

To help her avoid falls they installed new equipment in the bathroom and on the stairs. Barbara's local pharmacy was asked to provide medication in blister packs so she can manage it better. She was provided with pressure relieving equipment and a profiling bed to help her sleep safely. Barbara was also given a life line pendant so she can summon immediate help if she needs it.

Barbara is now doing well and is working with the council's reablement service, which is helping her regain her previous levels of independence.

ICRS team





Do something. amazing in 2015

Find out how YOU could create a home for a Leicester child.

Fostering is all about helping local children feel as stable and loved as possible. Our carers come from all walks of life and all bring different skills and passions to fostering.

If you would like to be doing something amazing in 2015, why not get started by contacting our fostering team?

You are invited to meet our team and talk to an experienced carer on **Wednesday 18 February** or **Thursday 19 March** at **St Martin's House** (next to the cathedral), **7 Peacock Lane, Leicester**. Drop in between **5pm to 7pm**. Or if you prefer, just call us.

fostering & adoption

0116 454 4500



 [adoption.serviceseastmidlands](https://www.facebook.com/adoption.serviceseastmidlands)

 [leicesterfostering](https://www.facebook.com/leicesterfostering)

www.leicester.gov.uk/fostering

www.leicester.gov.uk/adoption



Discover Leicester

Highlighting our heritage

Our new heritage panels offer an insight into Leicester's rich and diverse history

Take a walk through the city centre and along London Road and you'll find yourself on a journey of historical discovery. A series of new interpretation panels highlight some of Leicester's hidden architectural gems and historic buildings.

The 40 colour coded panels tell the stories behind buildings and sites

of historical interest with each colour representing a different theme.

Whichever era of history captures your interest, there's something for you. Look at the red panels for information on Thomas Cook's Leicester, read the grey panels to learn about our industrial past or check out the brown panels to see how the Romans influenced our city.

You'll discover how the site fits into the story of Leicester including interesting facts, glimpses of hidden interiors and images of how it looked in days gone by. You'll also be able to find out more about the people who designed, built, lived and worked in these historic places.



Clock Tower

A memorial to the benefactors of the town and the first traffic island in Britain. The figures of Simon De Montfort, William Wigston, Sir Thomas White, and Alderman Newton are featured on the Clock Tower's exterior.



Women's Social and Political Union Shop

Here on Bowling Green Street at the Women's Social and Political Union Shop, you could buy Votes for Women merchandise and show your support for the suffragettes.



Top Hat Terrace

Said to be the inspiration for the fictional detective Sherlock Holmes, the disguises of Francis "Tanky" Smith adorn the exterior of Top Hat Terrace on London Road.



Pfister and Vogel Warehouse

Originally built as a leather warehouse on Rutland Street, the beautiful exterior of the Pfister and Vogel Warehouse displays the confidence an American company showed in Leicester's footwear industry.

For more information on the Story of Leicester and the panels visit storyofleicester.info

Quality of Leicester exhibition

A preview of the new Quality of Leicester book will be on show from mid-February in an outdoor exhibition on Welford Road. Photographs of the elements which make up

our changing city will screen the hoarding panels that surround the former New Walk Centre site. The exhibition will remain in place until the site is developed.

FREE childcare for **two year olds**

Your child may be entitled to 15 hours of **FREE** early education per week if you are receiving a qualifying benefit and have a household income of £16,190 or less.

Or if the child:

- Receives Disability Living Allowance
- Has a disability, statement of special educational needs or Education, Health and Care plan
- Is looked after by the local authority
- Is no longer looked after by the local authority as a result of an adoption order, a special guardianship order or a residence order.

To find out if your child is eligible:

Telephone: **0116 454 1100**

families.leicester.gov.uk/earlyeducation

or go to your local children's centre



Leicester
City Council



Could you be a Dementia Friend?

If you're interested in helping someone living with dementia, why not become a Dementia Friend?

People with dementia want to carry on with their daily lives and feel included in their local community, but they sometimes need a helping hand to do so. As a Dementia Friend you'll learn about what it's like to live with the condition and how you can support people.

The aim is to get one million Dementia Friends by March 2015 and you can become one by:

- Watching and interacting with an online film, which takes less than ten minutes to complete.
- Attending a 45 minute face-to-face information session run by a Dementia Friends Champion.
- Reading a booklet that gives all the learning required to become a Dementia Friend.

You can find all of this information at dementiafriends.org.uk

Walk to a healthier future

The NHS recommends that you do 150 minutes of moderate exercise (exercise that makes your heart beat faster and you sweat a bit) every week.

An easy way to achieve this is to get walking. All you need is some sturdy flat shoes, like trainers, and you may want a waterproof coat and a water bottle.

People who exercise regularly lower their risk of many conditions, such as heart disease, type 2 diabetes, stroke and some cancers. Exercise can also help you maintain good mental health, boost your self-esteem, sleep better, and reduce your risk of stress, depression and dementia.

For other exercise options visit
leicester.gov.uk/ourhealthycity



Top tips for your children's teeth:

Brushing

- Brush twice a day, at bedtime and at one other time.
- Use a fluoride toothpaste containing at least 1,000ppm (parts per million).
- Always supervise under eights when brushing.
- Use just a smear of toothpaste on the brush for under threes and a small pea-sized amount of toothpaste for over threes.
- Spit - don't rinse when finished.

Snacking

- Avoid sugary and acidic food/drinks between meals.
- Milk is a tooth friendly drink during the day, water is tooth friendly at any time.
- From six months onwards start using free flow or open top cups.
- Stop using the baby bottle by one year of age.

Dentist

- Take your child to see a dentist as soon as possible and continue regular visits – do not wait for problems.
- Ask for fluoride varnish for extra protection against decay from age three.
- NHS dental care is free for all children until the age of 18 years.

Find your local NHS dentist at nhs.uk/dentists or call Healthwatch on 0116 257 4999.
leicester.gov.uk/oralhealth



Leicester City Clinical Commissioning Group



Leicester City Clinical Commissioning Group is the NHS organisation that is responsible for planning and managing most health care services for people living within the Leicester city boundary.

The services that we are responsible for include hospital treatment, rehabilitation services, urgent and emergency care, community health services, and mental health and learning disability services.

In each issue of Leicester Link, we'll be letting you know about health matters that you may be interested in.

This time, we would like to take the opportunity to tell you about local proposals to transform health and social care. These proposals are referred to as Better Care Together.

Professor Azhar Farooqi
GP and Chair
Leicester City Clinical Commissioning Group

Contact us:

Call the main switchboard: 0116 295 0750

Email: ccg@leicesterccg.nhs.uk

Write to:

Leicester City Clinical Commissioning Group,
St John's House, 30 East Street,
Leicester, LE1 6NB

Web: leicesterccg.nhs.uk

 [@NHSLeicester](https://twitter.com/NHSLeicester)

 [/NHSLeicester](https://www.facebook.com/NHSLeicester)



**Better care
together**

A partnership of Leicester,
Leicestershire & Rutland
Health and Social Care

Better care together

Transforming health and social care

Better Care Together is a five year programme which looks to transform health and social care across Leicester, Leicestershire and Rutland.

Working with service users, patients, carers and clinicians we launched plans to change key areas in June 2014. Since then detailed proposals have been pulled together on key work areas, starting with neonatal and maternity services – giving the best start in life – right through to end of life care.

Improvements are already underway in Leicester city, with innovative healthcare changes being supported by over £23 million from the Better Care Fund.

You can find out more about the Better Care Fund on page 23.

Professor Azhar Farooqi OBE, city GP and chair of Leicester City Clinical Commissioning Group explains why we need to see change.

“Local health and social services are under increasing pressure because more people than ever before require our help. In part, this should be welcomed because people are living longer as a result of the improvements in health and social care which have taken place over the last twenty years.

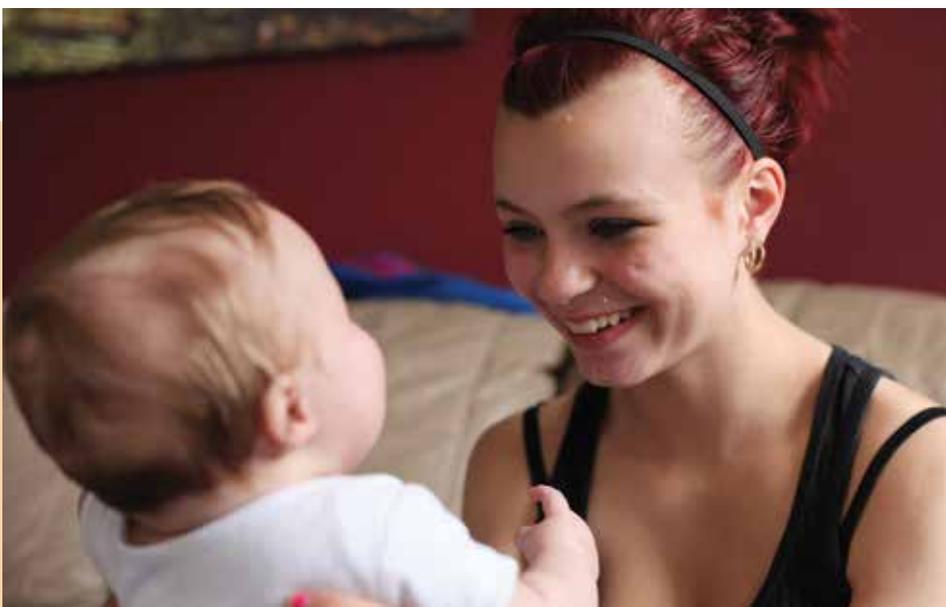
“Locally we have some brilliant services which would be the envy of many places, but there are also things which do not work well for people and their families. We have world class diabetes and heart services, but we also struggle with some of the basics like access to GP appointments, A&E overcrowding, and above all, gaps between different parts of the NHS and social services.

“This often means people spend too long waiting for things to happen or struggle to find their way around the different services.

“In a recent independent report we found that nearly a quarter of patients experienced care which was ‘unacceptable’ either in hospital or in their local community. There are no simple answers. If there were we would have sorted them out by now. But one of the key issues we must address is that too many people find themselves in hospital because we have not done enough to keep them well and supported before hospital becomes the only solution.

“We know we can do better. We are developing plans to improve health and care. But we also need your help. We want you to be part of the solution and help us to change the quality of life and experiences of everyone.”

Find out more at bettercareleicester.nhs.uk



A five year vision

Better Care Together has a five year vision for a local health and social care service which supports you through every stage of life.

We want to create communities and services which:

- support children and parents so they have the very best start in life
- help people stay well in mind and body throughout their life
- know your history to help anticipate and plan for your health needs
- care for the most vulnerable and the most frail citizens
- are there when it matters most and especially in a crisis
- help support people and their loved ones when life comes to an end.

It can be done. Our aim is to transform local NHS and social care services over the next five years.



What happens next?

The detail of how things will change is still a long way from being decided: which services might move; what new services could be created; where services will be based, and the impact this will have on the way things are now.

We want to share our thoughts and ideas with as many people as possible so that we can hear your feedback, understand what matters to you and have a different type of conversation to help us design better, affordable health and care for the future.

Get involved

We know from past experience that NHS and social care services work best for patients, the public and staff when people themselves have a say in how they work.

Over the next few months we will be listening to and involving members of the public and other stakeholders in shaping our future health and care. This is Better Care Together.

If you would like to be part of this work or just want to be kept in touch with what is going on, please let us know, we would be delighted to hear from you.

If you are a member of a community or patient group and would like someone to come and talk in more detail about the plans and listen to your experiences, please contact Parminder Naga on 0116 295 4114 or email parminda.naga@eastleicestershireandrutlandccg.nhs.uk

Patients benefiting already

Care doesn't stand still while we plan – where we can improve peoples' lives quickly, we should take those opportunities. In Leicester we're already doing so.

In the city there is a particular focus on those who are aged 60 and above, younger adults with three or more health conditions and anyone with dementia.

Backed by the Better Care Fund, changes are already being made to make sure health and social care services can meet peoples' needs in a way that has never been possible before.

You can find out more about the work of the Better Care Fund on page 23.

NHS
Leicester City
Clinical Commissioning Group

Do you get out of breath easily?
Do you have a cough you can't get rid of?
Ask your GP if they can help you to breathe better

Breathe Better

www.leicestercityccg.nhs.uk/breathe-better/

NHS
Leicester City
Clinical Commissioning Group

Do you get out of breath easily?
Do you have a cough you can't get rid of?
Ask your GP if they can help you to breathe better

Breathe Better

www.leicestercityccg.nhs.uk/breathe-better/

COPD is a term used for chronic bronchitis or emphysema, where the air sacs in the lungs are damaged. This causes the airways to become narrower which makes it harder to breathe in and out.

Breathe Better

On the spot tests for patients with a suspected serious lung condition

Leicester City Clinical Commissioning Group (CCG) has launched a new campaign to detect people who have symptoms of a particular lung disease.

As part of the campaign, GPs from Leicester City CCG are talking to their patients about their lung health and asking them to take a three minute breath test if they show signs and symptoms of the lung disease. The test will indicate there and then if someone is at risk of developing chronic obstructive pulmonary disease (COPD).

The local campaign, called 'Breathe Better', will see Leicester City CCG working with health partners to raise awareness of the signs and symptoms of COPD as well as encouraging anyone with concerns about their lung health to talk to their GP.

For more information and to download the campaign posters visit leicestercityccg.nhs.uk/breathe-better

Support the campaign on Twitter using #breathebetter or share our campaign posts on Facebook to help us raise awareness.

 @NHSLeicester

 /NHSLeicester

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The Times

★★★★★
"A rare and grrreat achievement."
Mail on Sunday

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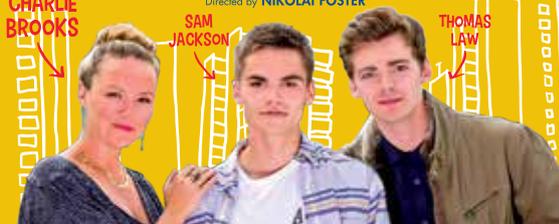
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what's on

Welcome to What's On – your guide to entertainment venues, museums, libraries, leisure centres and community groups. For listings of events, shows and activities in Leicester please visit leicester.gov.uk/whatson

festivals

Leicester Comedy Festival

4 – 22 February

Various venues

Dave's Leicester Comedy Festival rolls into town featuring over 600 events in over 50 venues. Highlights include Milton Jones, Johnny Vegas, John Thomson, Dylan Moran, and Jimmy Carr. There will also be a free exhibition of original materials from the archive of Sir Norman Wisdom OBE at De Montfort Hall.

comedy-festival.co.uk

Holi Festival

5 March

Spinney Hill Park 4pm-9pm

Cossington Street Recreation Ground

4.30pm-8pm

Marking spring, this "festival of colour" includes the lighting of bonfires, prayers and throwing coloured dye.

St Patrick's Celebration

15 March

City centre

The parade starts at 12 noon from Holy Cross Church on New Walk and finishes at Jubilee Square at around 1.30pm. The parade is organised by The Emerald Centre and features local Irish community groups and sports teams led by a traditional pipe band.

Continental Market

25 – 29 March

City centre

Mouth-watering international food floods Gallowtree Gate and the Clock Tower for the award winning Continental Market. A treat for the whole family with fresh paella, bread and pastries, sweets, plants, exotic meats and more.

leicestermarket.co.uk

St George's Festival

25 April

12-5pm

Orton Square and Cultural Quarter

Enjoy the annual family friendly festival on Orton Square. There will be music, dancing and live performances on the square and in venues across the Cultural Quarter.

The festival promises a day of non-stop entertainment for all the family, full of activities to try out and fun things to do including the fancy dress parade and the popular dragon hunt.

Colour Blast Dash

26 April

Open from 9am, 2.5k begins at 10.15am,

5k begins at 11am

Victoria Park

Colour Blast Dash is a happy, healthy and ridiculously fun colour race. Wear white and prepare to be colour blasted with coloured powder, paint and foam on this fun sensory run for all abilities. Start in white and finish like a rainbow.

colourblastdash.org.uk

The Spark Children's Arts Festival

18 – 30 May

Various venues

The Spark is the largest children's festival in England. A chance to play, dance, make great art and see fantastic theatre. This year's festival takes place in theatres, schools, libraries, parks and community venues across Leicester.

sparkfestival.co.uk



For more information about festivals in Leicester please go to visitleicester.info/festivals



The Full Monty

Sensational new smash hit The Full Monty comes to De Montfort Hall.

In 1997, a British film about six out of work Sheffield steelworkers with nothing to lose took the world by storm. Now, they're back. And this time they really have to go The Full Monty...live on stage.

Simon Beaufoy, the Oscar-winning writer of the film, has gone all the way with this

hilarious and heartfelt adaptation that's getting standing ovations every night.

With songs from the film by Donna Summer, Hot Chocolate and Tom Jones, this award-winning production is one huge package of laughs and emotion coming direct from London's West End, starring Gary Lucy, Andrew Dunn, Louis Emerick, Rupert Hill, Martin Miller and Bobby Schofield.

Monday 2 – Saturday 7 March 2015
Tickets from £10-£32

DE MONTFORT HALL
0116 233 3111
demontforhall.co.uk
Tickets can also be purchased from De Montfort Hall or the Visit Leicester Centre

CURVE

A state-of-the-art theatre based in the heart of Leicester's vibrant Cultural Quarter. With no traditional backstage area audiences can enjoy the full theatre making process.

0116 242 3595
curveonline.co.uk

EMBRACE ARTS

The University of Leicester's inclusive arts centre at the Richard Attenborough Centre. With a 120-seater performance space, three studios, and an exhibition gallery, it offers a diverse programme of performance, courses and workshops covering a wide range of art forms.

0116 252 2455
embracearts.co.uk

LUNCHTIME CONCERTS

New Walk Museum and Art Gallery hosts a programme of chamber music organised by the Leicester International Music Festival.

0116 225 4920
leicesterinternationalmusicfestival.org.uk

LITTLE THEATRE

Home of the Leicester Drama Society which produces 12 main-house shows each year and a pantomime, performed in the 350 seat auditorium. The theatre also hosts shows from other Leicestershire societies and touring productions.

0116 255 1302
thelittletheatre.net

PHOENIX

Based in the city's Cultural Quarter, Phoenix is Leicester's independent cinema, art centre and café bar. It shows everything from micro-budget foreign films to the latest Hollywood blockbusters on two modern cinema screens.

0116 242 2800
phoenix.org.uk

THE SPARK ARTS FOR CHILDREN

Spark Arts offers children the opportunity to discover and enjoy the arts as audiences, as learners and as creators of their own art. The Spark Festival is one the largest children's arts festivals in the UK and takes place every May at venues, community centres, libraries, parks and schools across Leicester.

0116 261 6893
thesparkarts.co.uk

THE Y

A live performance venue with an eclectic programme of music, comedy, theatre, new performances and spoken word. The 300 seat theatre also hosts candle-lit cabaret style events and standing gigs.

0116 255 7066
ytheatre.co.uk

For a full programme of events please contact the venues directly or visit their websites.



Leicester and East Midlands Open Art Exhibition

14 March – 4 May

Newarke Houses Museum and Gardens

The annual Open exhibition presents an exciting opportunity for young, emerging and established artists to showcase their creative talents.

This ever popular and diverse exhibition presents a stunning array of artworks and contemporary crafts by artists from Leicester, Leicestershire and across the region.

The exhibition is open to practitioners across a wide selection of different art forms including painting, photography, illustration, sculpture, textiles and ceramics.

Leicester's museums hold special events and activities for all ages throughout the year.

For more information on the current programme of exhibitions and events please visit leicester.gov.uk/museums or contact the museum directly.

ABBEY PUMPING STATION

Leicester's museum of science and technology, displaying the city's industrial, technological and scientific heritage.

0116 299 5111

NEW WALK MUSEUM AND ART GALLERY

Leicester's original museum has wide ranging collections and displays spanning the natural and cultural world.

0116 225 4900

JEWRY WALL MUSEUM

Discover the archaeology of Leicester's past and find out about the people of Leicester from prehistoric times to the medieval period.

0116 225 4971

BELGRAVE HALL AND GARDENS

An oasis of peace and quiet in a busy city, set in the midst of two acres of serene walled gardens that are open to the public during special events.

0116 229 8181

NEWARKE HOUSES MUSEUM AND GARDENS

Composed of two historic houses, Wygston's Chantry House and Skeffington House, telling the story of contemporary Leicester and the history of the Royal Leicestershire Regiment.

0116 225 4980

THE GUILDHALL

One of the best preserved timber framed halls in the country, dating back 600 years, it now hosts a regular events programme including comedy, music, theatre and seasonal children's events.

0116 253 2569



libraries and leisure centres



Aylestone Library

0116 233 3178

Beaumont Leys Library

0116 299 5460

Belgrave Library

0116 299 5500

Braunstone Library

0116 299 5476

Central Library

0116 299 5401

Evington Library

0116 221 1286

Fosse Library

0116 225 4995

Hamilton Library and Learning Centre

0116 221 2790

Highfields Library

0116 299 5494

Knighton Library

0116 299 5477

New Parks Centre Library

0116 229 8200

Rushey Mead Library

0116 266 5112

Southfields Library

(closed for refurbishment until spring 2015)

0116 299 5480

St Barnabas Library

0116 299 5450

St Matthew's Library

0116 222 1045

Westcotes Library

0116 299 5510

Aylestone Leisure Centre

0116 233 3040

Braunstone Leisure Centre

0116 229 3232

Cossington Street Sports Centre

0116 233 3060

Evington Leisure Centre

0116 299 5575

Knighton Tennis Centre

0116 270 8696

Leicester Leys Leisure Centre

0116 233 3070

New Parks Leisure Centre

0116 233 3080

Saffron Lane Athletics Stadium

0116 283 3275

Spence Street Sports Centre

0116 299 5584

St Margaret's Pastures Sports Centre

0116 233 3095

WALKS ON PARKS

Braunstone Park

Mondays, 11am-12.30pm

Email: anita.robinson@leicester.gov.uk

ADULT DYSLEXIA READING GROUP

Leicester Central Library
Every Friday, 1.15-2.45pm
A social and reading group for all adults who want to practise reading. Help available for dyslexics and others with reading difficulties.
0116 271 0876
Email: laurencebreedon@hotmail.com

BADMINTON CLUB

Beaumont Leys Leisure Centre
Mondays, 2-4pm
Wednesdays, 10-12noon
Requires new players, everyone welcome.
Jill Green **0116 299 8235**

BOOTI_CAMP

Leicester Vocal Tech, 32 Swan Street
8-9pm
The ultimate dance fitness workout for women. No experience necessary.
Only £3 per session
0116 222 1268

COMMUNITY CHOIR

Sir Jonathan North Community College
Tuesdays, 7-8.30 pm
Term-time only.
New recruits welcome.
Neil/Diana **0116 292 8088**

CRAFT GROUP

Eyres Monsell Community Centre
Thursdays, 6-8pm
A fun way to learn many different crafts.
0116 278 7294

EVINGTON GARDEN CLUB

Evington Village Hall
Third Tuesday in the month, 7.15-9pm
Illustrated garden talks and question time, visitors welcome
Peter **0116 273 5487**

LEICESTER ASSOCIATION OF NATIONAL TRUST MEMBERS

Regular afternoon and evening meetings with speakers, lecture lunches, outings and social events.
Alan Tyler **0116 222 9133**
leicesternt.btck.co.uk

LEICESTER IVC

A friendly social group for professionals, graduates and likeminded people, both singles and couples.
Meets every week for a variety of social, sporting, cultural and leisure activities.
Age 21 years and over.
0116 271 7957
leicestershireivc.org.uk

LEICESTER LITERARY AND PHILOSOPHICAL SOCIETY, SECTION C (GEOLOGY)

Lecture Theatre 3, Ken Edwards Building, on the main University of Leicester campus, except where stated, 7.30pm.
7 March – annual seminar
25 March – AGM and chairman's address, speaker Dr Mark Evans on The Mesozoic Marine Reptile Renaissance
charnia.org.uk

LEICESTER U3A

Christ Church, 105a Clarendon Park Road
A self-help organisation for those who are no longer in full-time employment and believe that learning is for life.
14 April – East Midlands Regional Trustee – Michaela Moody
12 May – Stroke Research – Emma Chung
0116 279 7237
leicesteru3a.org.uk

LEICESTERSHIRE ANGLO-HISPANIC SOCIETY

Adult Education Centre, Wellington Street
Third Thursday of most months
Meetings in both Spanish and English from September to May on many interesting topics
01509 262770

LEICESTERSHIRE LAWN TENNIS CLUB

4 Westernhay Road
18 courts (4 artificial clay), 2 squash courts, open 364 days a year with coaching for juniors and adults of all ages.
All abilities welcome.
0116 270 8813

LEICESTER MASTERS SWIMMING CLUB

Cossington Street Sports Centre
Tuesdays, 8.30-9.30pm
Programmed lane swimming for over 18s.
Peter **0116 274 5700**

PERFORMING ARTS ACADEMY

32 Swan Street, LE3 5AW
Singing, dance and drama classes for ages 5-16 years. First session free!
0116 222 1268

LEICESTER YOGA CIRCLE

Judgmeadow Community College, Marydene Drive
Saturday 16 March, 10.30am-4pm
Tutor Lina Mookerjee, including shared lunch and short AGM.
Email: ruth@mgheath.co.uk

PLAYBREAK

Robert Hall Church Hall, 147 Narborough Road
Every Monday morning during term time from 10-11.30am
£2 per family per session. Refreshments provided for children and adults.
Caroline **07933 768679**

RED LEICESTER CHOIR

Secular Hall, Humberstone Gate
Wednesdays, 7.45-9.30pm, term time.
Socialist four part a capella choir.
0116 270 3143
redleicesterchoir.com

SEATED EXERCISE

Eyres Monsell Community Centre
Tuesdays, 10.45-11.15am
All abilities catered for, fully trained tutor.
0116 278 7294

LIVING WITH PSYCHIATRIC MEDICATION GROUP

Soft Touch Arts, 120a Hartopp Road
Meet alternate Fridays, 10.30am-12.30pm.
We are an open group for everyone with an interest in issues surrounding psychiatric medication.
livingwithpsychiatricmedication.co.uk
Email: LWPM@live.co.uk

TAI CHI

Goodwood Bowls Club, off Scraftoft Lane
Mondays, 10am-12noon
Improve your mental and physical agility.
£4 including refreshments
Marion Heywood **0116 266 5805**

TAI CHI CLASSES

Community Centre, Eyres Monsell
Tuesdays, 6.30-7.30pm
Wednesdays, 11am-12 noon
£3 per session
07732 813256

VAUGHAN ARCHAEOLOGICAL AND HISTORICAL SOCIETY

St Christopher's Church, 50 Tenant Road, Saffron Lane, LE2 6UA
13 March – Prof. Norman Housley: The battle of Agincourt – 1415 origins.
17 April – Peter Liddle: The Vikings in Leicestershire
Meetings start at 7.15pm.
Guests welcome, £3 entry fee.
Gerry Stacey (secretary) **01455 636686**
Email: gerry.stacey@ntlworld.com

YOGA

St Johns Parish Centre, Clarendon Park Road
Thursday, 6-7pm
Beginners welcome.
Kay **07718 758637**
stillpointtherapy.wordpress.com

It is FREE to place an entry in What's On, but please note we sometimes don't have room for all submissions. Deadline for submissions for the next issue of Link is 27 March. Submit details to What's On, Communications Team, Third Floor, City Hall, 115 Charles Street, Leicester, LE1 1FZ. Email: whatson@leicester.gov.uk. Call: 0116 454 4160. You can also submit entries to the What's On website at leicester.gov.uk/whatson. Leicester City Council does not endorse the entries listed in What's On; they are listed for information only. Copyright Leicester City Council.

committee meetings



Leicester City Council holds a number of council, executive and committee meetings which are generally open to the public to attend.

Our committees cover all aspects of the council's work including adult social care, health and wellbeing, transport, children and young people, heritage, leisure, economic development, and neighbourhood services.

Some of them are regulatory committees which look at planning and licensing issues in the city.

We also have a standards committee and an audit committee which meet our obligations under the provisions of the Local Government

Act 2000. These committees promote high standards of conduct for officers and councillors.

Our democratic support officers can advise you on your rights to attend meetings, how to submit petitions and ask questions at meetings or any other query you may have about how committees work.

You can see our full calendar of meetings at leicester.gov.uk/committeemeetings

Contact us:
Write to: Democratic Support, City Hall,
115 Charles Street, Leicester, LE1 1FZ
Email: committees@leicester.gov.uk
Phone: 0116 454 6352

COMMUNITY MEETINGS

Each ward also holds regular community meetings. At these meetings you can work with council departments and other agencies, such as the police and clinical commissioning groups (CCGs), to identify local issues and improve your neighbourhood. You're very welcome to turn up and talk to councillors and officers about anything that's affecting your ward.

For more information:
Visit: leicester.gov.uk/communitymeetings
Email: community.meetings@leicester.gov.uk
Phone: 0116 454 6349

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/leicestercitycouncil

#Leicester

T: Member and Civic Support 0116 454 6360
E: members.services@leicester.gov.uk or write to:
 Member and Civic Support, Leicester City Council,
 115 Charles Street, Leicester, LE1 1FZ

contact your councillor

ABBEY



Cllr Harshad Bhavsar 0116 454 6360 (LCC)
Cllr Annette Byrne 07890 564736
Cllr Vijay Singh Riyait 07875 480641

Stocking Farm Tenants' and Residents' Association,
 Marwood Road, LE4 2ED
 Last Thursday of the month, 10-11am
Community of Christ,
 330 Abbey Lane, LE4 2AB
 Fourth Saturday of each month,
 10-10.30am
Mowmacre Young People's Play and Development Association,
 Mowmacre Playground, LE4 2JY
 (under 25s only and by appointment)
 Third Tuesday of each month, 7-8pm

AYLESTONE



Cllr Adam Clarke 07875 546508

Lansdowne Centre,
 Knighton Lane, LE2 8BE
 Second Tuesday of each month,
 11am-12noon
Aylestone Hall Bowls Pavilion,
 Aylestone Road, LE2 9JD
 Fourth Friday of each month, 2-3pm
Gilmorton Community Rooms,
 Gilmorton Avenue, LE2 9GY
 Fourth Saturday of each month,
 11am-12noon



Cllr Nigel Porter 0116 233 6150

Lansdowne Centre,
 Second Saturday of each month,
 11am-12noon
Gilmorton Community Rooms
 Second Saturday of each month,
 12.30-1.30pm

BEAUMONT LEYS



Cllr Vi Dempster 07976 348325
Cllr Sundip Meghani 07896 201157
Cllr Paul Westley 07581 019660

Christ the King, Beaumont Way, LE4 1DS
 First Saturday of each month, 11.15am-12.15pm
 No surgery 4 April 2015
Barleycroft Healthy Living Centre,
 Malham Close, LE4 0UT
 Second Thursday of each month, 10-11am
Ur Choice Young People's Project,
 Unit 7, Home Farm Square, LE4 0RJ
 Fourth Friday of each month, 10-11am
 Councillors will hold a walkabout in a particular
 area of the ward on the first Saturday of each
 month, 10-11am (weather permitting).
 Contact councillors for details.

BELGRAVE



Cllr Rashmikant Joshi 07976 348326
Cllr John Thomas 0116 292 9549

Gujarati Hindu Association,
 51 Loughborough Road, LE4 5LT
 First and third Friday of each month, 6-7.30pm
 No surgery 3 April 2015
Belgrave Neighbourhood Centre,
 Rothley Street, LE4 6LF
 Second and fourth Friday of each month, 6-7.30pm

BRAUNSTONE PARK AND ROWLEY FIELDS



Cllr Michael Cooke 07890 564696
Cllr Anne Glover 0116 291 4993
Christ Church URC,
 Dumbleton Avenue, LE3 1LE
 4 March, 6-7pm
Cort Crescent Community Centre, LE3 1QJ
 4 February, 1 April, 6-7pm

(continued over to next column)



Cllr Wayne Naylor 07890 564709

Christ Church URC,
 Dumbleton Avenue, LE3 1LE
 First Monday of each month, 6-7pm
 No surgery 6 April 2015
Braunstone South N'hood Housing Office,
 24 Guthridge Crescent, LE3 1JX
 18 March 12-1pm
Brite Centre,
 Braunstone Avenue, LE3 1LE
 18 February, 15 April, 6-7pm

CASTLE



Cllr Neil Clayton 07814 278845
Cllr Patrick Kitterick 07976 348104
Cllr Lynn Senior 07792 016061

Knighton Library,
 Clarendon Park Road, LE2 3AJ
 First Saturday of the month, 11am-12noon
 No surgery 4 April 2015
Leicester Central Library,
 Bishop Street, LE1 6AA
 Third Saturday of the month, 11am-12noon

CHARNWOOD



Cllr Paul Newcombe 07800 559228
Cllr Abdul Osman 0116 454 6360 (LCC)

Morton and Northfields Tenants' and Residents' Association,
 294 Victoria Road East, LE5 0FL
 4 February, 4 March, 1 April, 7-8.30pm
The Merlyn Vaz Centre,
 1 Spinney Hill Road, LE5 3GH
 5 February, 5 March, 2 April, 9.30-11am
Northfields Neighbourhood Centre,
 Brighton Road, LE5 0HA
 17 February, 17 March, 21 April, 6.30-8pm

COLEMAN



Cllr Mian Mayat 07890 316007

St Barnabas Library, French Road, LE5 4AH
Second Saturday of each month, 2-3pm
No surgery in April
Spence Street Sports Centre, LE5 3NW
Last Saturday of each month, 2-3pm
No surgery in April
Guru Tegh Bahadur Gurdwara,
106 East Park Road, LE5 4QB
Third Saturday of each month, 3-4pm
No surgery in April



Cllr Deborah Sangster 07896 201155

Coleman Neighbourhood Centre,
Balderstone Close, LE5 4ES
Third Thursday of each month, 1-2pm
Rowlatts Hill Sure Start, Balderstone Close
Third Thursday of each month, 2.30-3.30pm

EVINGTON



Cllr Deepak Bajaj 07976 096183
Cllr Baljit Singh 07875 769971

Evington Library,
Evington Lane, LE5 6DH
Each Friday 4-5pm
No surgery 3 April 2015

EYRES MONSELL



Cllr Virginia Cleaver 07815 955335
Cllr Rory Palmer 0116 454 6360 (LCC)

Eyres Monsell
Community Centre,
Hillsborough Road, LE2 9PQ
11 February, 18 March, 15 April 6-7pm
7 February, 7 March, 11 April 9-10am

FOSSE



Cllr Ted Cassidy 07875 546654
Cllr Sue Waddington 07875 546321

Fosse Neighbourhood Centre,
Mantle Road, LE3 5GH
Second Saturday of each month,
10.30-11.30am
Woodgate Residents' Association,
36 Woodgate, LE3 5GE
Last Saturday of each month, 10.30-11.30am

FREEMEN



Cllr Ely Cutkelvin 07891 232662
Cllr Bill Shelton 0116 220 1350

Saffron Sure Start Children's Centre,
The Crossway, LE2 6QW
3 February, 3 March, 7 April, 1.30-2.30pm
Aylestone Leisure Centre,
2 Knighton Lane East, LE2 6LU
Third Saturday of each month, 10-11am

HUMBERSTONE AND HAMILTON



Cllr Rita Patel 0116 454 6360 (LCC)
Cllr Gurinder Singh Sandhu
0116 454 6360 (LCC)

Hamilton Library and Learning Centre
Maidenwell Avenue, LE5 1BL
First Friday of each month,
10.30-11.30am
No surgery 3 April 2015
Netherhall Neighbourhood Centre,
Armada Drive, LE5 1RT
Second Friday of each month,
2-3pm
Danbury Gardens,
1 Danbury Place, off Wycombe Road,
LE5 0AZ
Third Friday of each month,
10.30-11.30am
St Marys Church Hall,
Lidster Close LE5 1AD,
Fourth Friday of each month
10.30-11.30am

(continued over to next column)



Cllr Barbara Potter 07854 430939

Danbury Gardens, 1 Danbury Place,
off Wycombe Road, LE5 0AZ
First Friday of each month, 3.30-4.30pm
Humberstone Neighbourhood Housing Office
200 Uppingham Road, LE5 0QG
Second Friday of each month, 2-3pm
Netherhall N'hood Centre, Armadale Drive,
LE5 1RT
Third Friday of each month, 2-3pm
Hamilton Library & Learning Centre,
Maidenwell Ave LE5 1BL
Fourth Friday of each month, 11am-12noon

KNIGHTON



Cllr Ross Grant 07595 466671

Knighton Parish Centre,
Church Lane, LE2 3WG
2 February, 13 April, 7-8pm
The Welcome Area, St Guthlac's Church,
Holbrook Road, LE2 3LF
2 March, 7-8pm
Knighton Library,
Clarendon Park Road, LE2 3AJ
Third Saturday of each month,
12-1pm



Cllr Inderjit Singh Gugnani 07891 232687
Cllr Dr Lynn Moore 07891 232688

Drop-in Centre, Knighton Evangelical
Free Church, Brinsmead Road, LE2 3WB
First and third Thursday of each month,
10.30-11.30am
Street surgeries: - 6-7pm
19 February, South Knighton Road
19 March, Baldwin Road

LATIMER



Cllr Veejay Patel 07890 564708

Cllr Mrs Manjula Sood 07976 398192

Belgrave Neighbourhood Centre,
Rothley Street, LE4 6LF

First and third Wednesday of each month,
7-8pm

NEW PARKS



Cllr Dawn Alfonso 07772 115385

Cllr Stephen Corrall 07966 629285

Cllr Malcolm Unsworth 07875 937863

Allxton Youth and Community Centre,
Frolesworth Road, LE3 6LP

First Saturday of each month, 10.30-11.30am
No surgery 4 April 2015

New Parks Customer Services Centre,
Aikman Avenue, LE3 9PW

Second Friday of each month, 3.30-4.30pm

New Parks Social Club,

Battersbee Road, LE3 9LD

Third Tuesday of each month, 7-8pm

RUSHEY MEAD



Cllr Culdipp S Bhatti 0116 454 6360 (LCC)

Cllr Piara Clair 0116 454 6360 (LCC)

Cllr Ross Willmott 0116 454 6360 (LCC)

The Recreation Centre,

Gleneagles Avenue, LE4 7YJ

Second, third and fourth Saturday of each
month, 10.30-11.30am

SPINNEY HILLS



Cllr Hanif Aqbany 0116 454 6360 (LCC)

Cllr Dr Shofiquel Chowdhury 07850 278422

Cllr Mohammed Dawood 07800 907313

Highfields Centre,

96 Melbourne Road, LE2 0DR

First Friday of each month, 6-7pm

No surgery 3 April 2015

(continued over to next column)

St Matthews Centre,

10 Malabar Road, LE2 0GN

Second Friday of each month, 6-7pm

Wesley Hall,

76 Hartington Road, LE1 2PD

Third Friday of each month, 6-7pm

Coleman Primary School

Gwendolen Road LE5 5FS

Fourth Friday of the month, 6-7pm

STONEYGATE



Cllr Lucy Chaplin 07875 546574

Mayfield Sure Start Children's Centre,

Mayfield Road, LE2 1LR

15 March, 10.30-11.45am

MKA - A Centre For All, Evington Road /

Dashwood Road, LE2 1QJ

28 February, 10.30-11.45am



Cllr Mustafa Kamal 0116 276 4699

Cllr Iqbal Desai 07800 897526

St Philip's Church Hall,

Evington Road, LE2 1HN

First Saturday of each month, 10.30-11.30am

No surgery 4 April 2015

THURNCOURT



Cllr Luis Fonseca 07800 931301

Cllr Rob Wann 07966 629407

Thurnby Lodge Youth and Community

Centre, Thurncourt Road, LE5 2NG

First Friday of the month, 6-7pm

April surgery rearranged to 10 April

(continued over to next column)

Ocean Road Community Centre,

Ocean Road, LE5 2ER

Third Friday of each month 3.30-4.30pm,

and available in the Havencrest Drive

area 5-6pm

WESTCOTES



Cllr Andy Connelly 07850 286248

Cllr Sarah Russell 07814 532928

Westcotes Library,

Narborough Road, LE3 0BQ

First Saturday of each month,

10.30-11.30am

Fourth Friday of each month,

10-11am

No surgery 4 April 2015

Manor House Neighbourhood Centre,

Haddenham Road, LE3 2BG

Second Friday of each month,

10-11am

WESTERN PARK



Cllr Dr Susan Barton 07800 931213

Cllr George Cole 07891 232672

St Paul's and St Augustine's Worship

Centre, 2 Kirby Road, LE3 6BD

Second Wednesday of each month,

7-8pm

contact your councillor

T: Member and Civic Support 0116 454 6360

E: members.services@leicester.gov.uk or write to: Member and Civic Support,
Leicester City Council, 115 Charles Street, Leicester, LE1 1FZ

Details correct at time of printing; however, some changes may occur. You can check on any changes by contacting member and civic support. You can find out more information about our councillors by visiting leicester.gov.uk/councillors

You can also find out about ward community meetings by visiting leicester.gov.uk/communitymeetings



Contact us

Online – leicester.gov.uk

- Contact us online for payments, applications, bookings, and information
- Mobile enabled for phone and tablet
- Available all day, every day

Telephone

General enquiries	0116 454 1000	Tenants advice and repairs	0116 454 1007
Environment	0116 454 1001	Housing options	0116 454 1008
Waste management	0116 454 1002	Education and schools	0116 454 1009
Parks and green spaces	0116 454 1003	Business support centre	0116 454 1010
Social care and safeguarding	0116 454 1004	Automated switchboard	0116 454 1011
Council tax and business rates	0116 454 1005	Automated payments	0116 454 1012
Housing benefits	0116 454 1006		

Out of hours emergency numbers

Council house emergency repairs

0116 254 9439

Road repairs, street lighting, and flooding

0116 254 4344

Children's social care emergencies

0116 454 1004

Adult social care emergencies

0116 255 1606

Customer service centres

91 Granby Street, Leicester, LE1 6FB

Saffron Centre, 499 Saffron Lane, LE2 6UQ

(open Monday, Thursday and Friday)

New Parks Centre, 321 Aikman Avenue, LE3 9PW

Merlyn Vaz Centre, Spinney Hill Road, LE5 3GH

(open Tuesday and Wednesday)



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