

## **COMMUNITY TRIGGERS - FREQUENTLY ASKED QUESTIONS**

### **What is the objective/ purpose of the Community Trigger process?**

The Community Trigger gives victims & communities the ability to demand action, starting with a review of their case, where the locally defined threshold is met. The review of the case is intended to bring agencies together in order to take a joined up, problem-solving approach to finding a solution.

### **What is the definition of ASB?**

Under the Anti-Social Behaviour & Crime Act 2014, ASB is defined as behaviour causing harassment, alarm or distress to member, or members, of the public.

### **What is an ASB incident?**

An "incident" is a report of ASB as defined above (however when deciding, whether the threshold is met, agencies will consider the cumulative effect of the incidents and consider the harm or potential harm caused to the victim(s)).

### **What is the Community Trigger threshold for our locality?**

- If an individual has complained to the Council, Police or a Registered Housing Provider (social landlord) about three separate incidents of anti-social behaviour in their locality in the last six months.
- If three individuals in their local community have complained separately to the Council, Police or Registered Housing Provider (social landlord) in the last six months about the same incident of anti-social behaviour in their locality.
- If an individual has been a victim of a Hate Crime or Incident in the last six months.

### **How will the public know about the community trigger process?**

The Community Trigger process is outlined on the City Council's Community Safety webpages (together with relevant forms and contact details).

Also Leicester City Councillors, have been provided with a factsheet about the Community Trigger so that they can alert their constituents of the process or use the process themselves (where relevant).

### **How will councillors know that a community trigger has been requested/ activated?**

Where a Community Trigger has been raised by a Councillor, they will be kept informed during each stage of the process.

Also, where an ASB complaint or a request for a Community Trigger is made by a Councillor, on behalf of a constituent; then the Councillor will be informed of any current or previous Community Triggers activated by the constituent regarding the same matter.

Also the following information will be published annually on the Safer Leicester Partnership website;

- No. of applications received
- No. of thresholds not met
- No. of ASB cases reviews carried out
- No. of ASB cases that resulted in recommendations being made.

(This is In line with Anti-Social Behaviour & Crime Act 2014 legislation).