

Leicester Libraries



WiFi

**Free wireless
internet access here
for library members**

**Not a member?
Join now to gain access
to our wireless network**

What is WiFi?

WiFi is wireless technology which connects you to the Internet at Broadband speed using low power radio waves.

What equipment do I need?

You need a wireless enabled device and a standard Internet ready web browser. Your device may be a laptop, iPad, eReader, smartphone or other wireless enabled device.

Do I need to be a library member to use the WiFi service?

Yes, it's free and easy to join the library, and everyone is welcome. Simply ask a member of staff and we will register you straight away.

What if I've lost my library card or forgotten my PIN?

Please ask a member of staff for assistance. Please note there is a small charge for replacement library cards.

Where can I access the WiFi service?

Please check our website for a full list of libraries offering the free WiFi service:
www.leicester.gov.uk/libraries

How do I connect my wireless device?

1. Select the wireless connection called **LeicesterLibraries**.
2. Open your web browser and you will be directed to the library WiFi login page.

Welcome to Leicester Libraries' WiFi Network

By logging into the Leicester Libraries WiFi network you agree to abide by the full Acceptable Use Policy (below).

Library Card Number

PIN

- You must be a Leicester library member to use this service. Please ask any member of staff if you would like to join now, or to obtain your PIN.
- You use your equipment entirely at your own risk. Leicester City Council will not accept liability for any damage or malfunction however caused. It is your responsibility that you have sufficient anti-virus and security software installed.

Standards of acceptable use of computers and networks (scroll to see the whole policy)

You must use these computers and network in a responsible manner, in accordance with existing legislation and with Leicester City Council policies and procedures.

Computer and network use will be monitored. If you fail to comply with these standards, library staff will terminate your session. You may be temporarily or permanently banned from using the computers and network. Illegal acts will be referred to the police for investigation and may lead to prosecution.

The Council retains records of all Internet browsing for up to a year and will release that information to the Police and other relevant bodies if it receives an

Enjoy Leicester Libraries

3. Enter your library card number and Personal Identification Number (PIN).

Read the Acceptable Use Policy before you login, then select the "Submit" button.

By selecting "Submit" you agree to the terms of the Acceptable Use Policy.

4. Once your details have been verified you may start browsing the Internet.

How long am I connected for?

WiFi is accessible during library opening hours, except for the last 15 minutes before closing time. WiFi sessions last for two hours. There is no limit to the number of times you can log on to the WiFi connection.

Can I plug my device into the library electrical sockets?

It is not permitted to connect personal electrical devices to the library power sockets, except where the socket is specifically marked for use by the public. The library takes no responsibility for any damage or loss which may occur whilst connected to the power supply.

Can I print from my WiFi device?

No, printers are not available via the wireless connection. If you would like to print, please save the information and use one of our public PCs.

Is there support for WiFi in the Library?

Staff cannot assist you in setting up WiFi access on your own laptop or smartphone. You are responsible for setting up your own equipment. If the WiFi connection is unavailable please tell a member of staff who will log the problem with our IT support team.

Important information for WiFi users

In common with most public wireless Internet connection, the Council's wireless network is not secure. It is therefore possible for someone with malicious intent and the appropriate software to intercept and capture anything you send over the Internet whilst using the wireless connection. Information sent from a secure https website will be encrypted.

The Library accepts no responsibility for the safety of equipment or for laptop configurations, security or data files resulting from the connection to the Library's network.

Please do not leave your personal equipment unattended at any time.

It is solely your responsibility to provide anti-virus protection and to configure device settings to provide the appropriate security.

No guarantee is provided that you will be able to make a wireless connection.

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