**Leicester City Council Bulk Waste Collection Service**

This service is available to householders in Leicester City. We cannot collect any trade or commercial waste. This service is also not available to landlords.

Please note this list is not exhaustive but gives an indication of the types of items that we cannot collect.

**Items which are NOT accepted:**

- Blue wooden pallets
- Building and demolition waste – including from refurbishment of a property, such as but not limited to:
  - Full bathroom suites
  - Kitchen cupboards/worktops
  - Front/Back external doors
  - Windows
  - More than 1 radiator
  - More than 2 doors
- Car parts
- Cast iron boilers/baths
- Concrete fence posts
- Concrete fire surrounds and mantles
- Doors containing glass
- Furniture containing glass and/or mirrors
- Glass/mirrors – including panels and any items which contain glass
- Greenhouses
- Hardcore/bricks including slabs
- Hazardous waste – including Plasterboard, Paint, Gas Canisters and Batteries etc.
- Ladders over 6ft in length
- Lawn rollers
- Loft insulation
- Pianos
- Ride on lawnmowers
- Sheds and wendy houses (wooden) – including if dismantled
- Soil and turf
- Tiles
- Tyres

**Please note:**

- **There are some items which we can collect but are subject to certain conditions** – the online booking form or customer service advisor will tell you about these when booking.
- **Biffa operatives will not enter homes, sheds, garages, or outbuildings etc to collect waste items.**
- **We cannot dismantle any items before removal; this must be done in advance of the collection.**