

Contact details

For advice, signposting or low level and short term support without having to undertake an early help assessment.

Locality advice points (see map)

North West 0116 373 7350 East 0116 292 4590
North 0116 292 4580 Central 0116 242 6370
West 0116 373 7150 South 0116 222 1810

To make an early help assessment referral

Early help in duty and advice service (EH in DAS)
Tel: 0116 454 5899 Email: early-help@leicester.gov.uk

Lead practitioner support

Support for the lead practitioner is available for:

- Completing an EHA
- Using Liquid Logic case work module
- Setting up and co-ordinating EHA meetings

Tel: 0116 454 1694 Email: early.help.queries@leicester.gov.uk



Produced by Leicester City Council marketing and brand management team - 03/2015SCM

Early Help Assessments in Leicester



Definitions

Early Help: Help and support provided at the right time for the right child, young person and their family, to prevent issues from escalating.

Unmet Need: a need that cannot be met by an agency in terms of not having the ability to respond to the particular need (See Leicester, Leicestershire & Rutland Thresholds doc for examples).

Single Agency Response: two or less unmet needs that can be met with a single agency response working alongside universal services.

Early Help Assessment: co-ordinated multi agency response led by an identified practitioner working with the family using a team around the family (TAF) approach.

Eligibly Criteria for an Early Help Assessment

- A family has 3 or more needs that are likely to impact on outcomes for children and young people
- These needs are complex and are beyond the remit and capacity of a single agency response
- A co-ordinated multi agency response is required working alongside universal services.

Essential information for Practitioners

Early Help Pathway at a glance

Consent gained and Early Help Assessment completed by referrer or in liaison with Family Support Manager from cluster area.
Email to Early-Help@leicester.gov.uk or Tel: 0116 4545889

Early Help Assessment does not meet thresholds.
Record decision-making

Signposted to targeted and universal services eg.
Family Support
Health Visiting
Targeted Youth Support

Early Help Assessment accepted by EH DAS

Checks to be completed with systems and other professionals involved by EH DAS

First Early Help Assessment meeting chaired by Family Support Facilitator /FS Manager where the Lead Practitioner is identified and first action plan completed.
(LP) updates Liquid Logic

Review every 3 months/ update original action plan

Needs Met

Closed to Early Help and signposted to core offer and universal services
Complete closure form and send to EHA Co-ordinator

Needs Not Met

Immediate safeguarding issues identified

Referred to DAS

Refer to MASP for cases where there is:
No improvement
Escalation
High Cost
History of re-referrals
At risk of becoming accommodated

Resources agreed
SUSD
LARP

Glossary

LARP
Leicester Access to Resource Panel

SUSD
Step Up Step Down

MASP
Multi Agency Support Panel

DAS
Duty and Advice

EH
Early Help

Contact details
EHA co-ordinator
early.help.queries@leicester.gov.uk

