

Frequently Asked Questions (FAQs)

Consultation – Youth Service

These FAQs are written to answer some of the common questions that people might ask about the consultation.

1. How can I find out about the proposals the council is consulting on?

Details of the council's proposals can be found online (type <https://consultations.leicester.gov.uk> into your web browser)

2. Who can take part in the consultation?

Anyone can take part in the consultation.

3. When does the consultation start and end?

The consultation will take place over 12 weeks. It starts on Wednesday 18 January 2017 and ends at midnight on Wednesday 12 April 2017.

4. How can I take part in the consultation?

- You can complete an online questionnaire: <https://consultations.leicester.gov.uk>
- **Service users and members of the public** can also complete a paper copy of the questionnaire, if they do not wish to complete the online survey, which is available from Youth Centre's, libraries and customer service centers. A list of places where printed copies of the questionnaire are available can be found at the back of this document.
- **You can organise a focus group or forum, or take part in one.** The facilitator will complete the focus group / forum questionnaire on behalf of the group. We have created a toolkit to help facilitate focus groups and forums. You can obtain a copy of the toolkit by emailing targetedyouthsupport@leicester.gov.uk

5. What will happen with the responses to the consultation?

We will analyse all paper, online and focus group responses to determine what impact the proposals may have. Feedback may result in changes to the proposals; however this does not necessarily mean we will make all the changes that people ask for. A report will be submitted to the city mayor and the executive once all of the responses have been analysed. They will then make a decision on which proposals to implement. A decision is expected towards the end of May to the beginning of June 2017.

6. Who will make the key decisions about the proposals?

Any decisions taken in relation to the proposals and consultation feedback will be made by the city council under its constitution. A copy of the council's constitution can be found here: <https://www.leicester.gov.uk/your-council/how-we-work/our-constitution/>

7. How can I find out about the decisions that are made and what you did with consultation feedback?

At the end of our consultation we will publish any decisions and what we did with the feedback from the consultation online: <https://consultations.leicester.gov.uk>

8. What if I have a question about the consultation?

Please email your query to targetedyouthsupport@leicester.gov.uk, providing a name and contact number in your email. We will reply to you and post your question and our response on our online FAQ list (if appropriate).

Below is a list of places where service users can collect a paper copy of the online questionnaire and return the completed questions.

Youth Centre's

- Armadale Youth Centre, Grantham Road, Leicester, LE5 1HG
- Coleman Neighborhood Centre, Balderstone Road, Leicester, LE5 4ES
- New Parks Youth Centre, St. Oswalds Road, New Parks, Leicester, LE3 6RJ
- Stocking Farm Youth Centre, Marwood Road, Leicester, LE4 2ED
- Raven Youth Centre, Thurnby Lodge Community Centre, Thurncourt Road, Leicester, LE5 2NG
- Northfields Youth Centre, Brighton Road, Leicester, LE5 0HD.
- St. Matthews Neighborhood Centre, Malabar Road, Leicester, LE1 2PD
- Belgrave Children young & Families Centre, Cossington Street, Leicester, LE4 6JD
- Kingfisher Youth Centre, Boulder Lane, Leicester, LE2 6LE
- Magpie Youth Centre, Sturdee Road, Eyres Monsell, Leicester, LE2 9PQ

List of Libraries (see question 4 above)

- Eyres Monsell - Hillsborough Road, LE2 9PQ
- Fosse - Mantle Road, LE3 5HG
- Hamilton - Maidenwell Avenue, LE5 1BL
- Highfields - 98 Melbourne Road, LE2 0DS
- Knighton - Clarendon Park Road, LE2 3AJ
- Leicester Central - Bishop Street (Town Hall Square), LE1 6AA
- New Parks - 321 Aikman Avenue, LE3 9PW
- Rushey Mead - Lockerbie Walk, LE4 7ZX
- Pork Pie - Southfields Drive (Pork Pie Island), LE2 6QS
- St Barnabas - French Road, LE5 4AH
- St Matthews - St Matthews Centre, 10 Malabar Road, LE1 2PD
- Westcotes - Narborough Road, LE3 0BQ

List of Customer Service Centres (see question 4 above)

- 91 Granby Street. LE1 6FB
- 321 Aikman Avenue, LE3 9PW

