Track your child’s progress as they learn to swim

Online

How to use the home portal
What is the home portal?

It permits people to log on to view lesson criteria, any awarded badges and to track current progress. Payments can be made online when sessions are due to expire and movements up to the next level can be completed online once email notification has been received.

How to log onto the home portal for the first time

Before you start you will need:

- Your child’s card ID (see reception or any lesson email alerts)
- Your child’s date of birth.
- Postcode and your email address

The portal is accessed from the Leicester City Council website via a secure hub, at https://sportsbookings.leicester.gov.uk/HomePortal

Step 1

Click on the register now button.

Enter your child’s card ID number. Then click ‘continue.’
Step 2
Enter your child’s date of birth and then either your postcode or email address where you receive all swimming notifications.

Click ‘continue.’

Step 3
If you have more than one child taking swimming lessons please click on the ‘Add another member’ otherwise click ‘That’s everyone, proceed to finish’.

Enter your email address, set and confirm your log-in password and accept the terms and conditions once understood.
Step 4

You will receive an email asking you to confirm your account. You will see any badges your child has been awarded and will be able to make payments. Please CLICK ON THE LINK in your email to access your account. Once you have clicked the link you should be able to log in.

Handy tips

Anything on the home portal that needs your attention will be shown in a yellow box on the first screen. This could be a payment is outstanding or notification that your child is ready to move to the next stage. Please select the yellow box and follow the online prompts.
Contact us
If you encounter any problems please do not hesitate to get in touch with your local leisure centre or email sports.services@leicester.gov.uk
Swim Leicester
get active · have fun · learn with us

Children’s swimming lesson programme

Start your child on their learn to swim journey today

Benefit from online access to our new Home Portal...

- top-up swimming credits
- check swimmer progress at any time
- receive swimming award alerts by email
- move your child to the next class when notified

Lessons are available for all ages and abilities, are taught by Swim England qualified instructors and follow the Swim England Learn to Swim Framework.

leicester.gov.uk/swimming  /leicestersports  @LeicesterSport  #SwimLeicester

*All pools during Public Swimming including Leicester Leys Leisure Centre.