

Leicester City Council Pharmaceutical Needs Assessment 2018

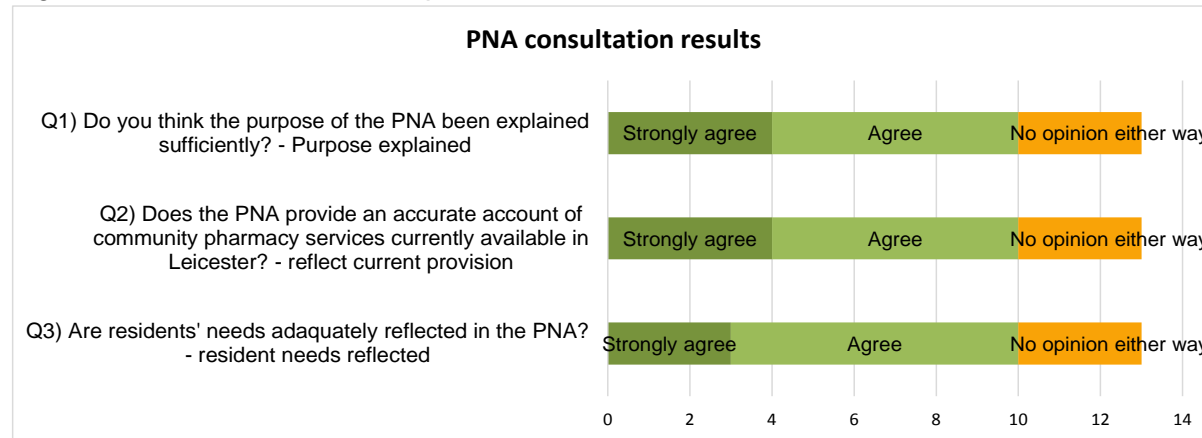
Appendix 4: Results of the statutory consultation of the draft PNA

Thirteen responses were received for the draft PNA consultation between October and January 2018. Ten responses were received from Pharmacy contractors (77%), 1 on behalf of an organisation (8%), 1 Health/Social care professional (8%) and 1 council staff member (8%).

Purpose of the PNA

Q1-Q3: Ten respondents (77%) agreed/strongly agreed that the PNA had been explained sufficiently, provided an accurate account of community pharmacy services currently available in Leicester and adequately reflected the needs of the residents; three respondents (23%) had no opinion either way.

Figure 1a: PNA consultation responses Q1-Q3

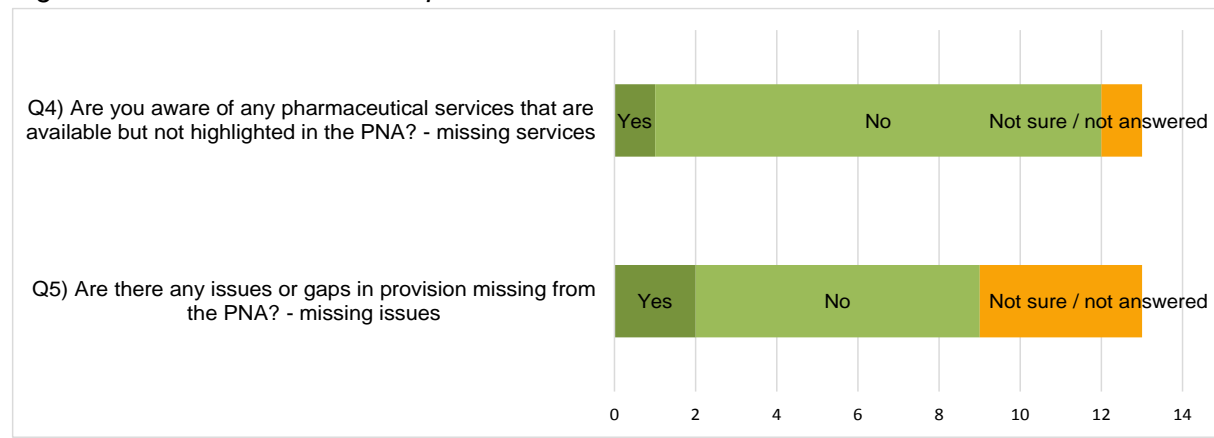


Q4: Eleven respondents (85%) were not aware of any pharmaceutical services that are available but not highlighted in the PNA. One respondent thought there should be more in here about supporting patients recently discharged from secondary care including ensuring that any changes in medication have been successfully communicated to primary care.

Q5: Two respondents (15%) highlighted gaps in provision relating to Blood Pressure checks, Diabetic blood checks, INR testing and remuneration of these services. Seven respondents (54%) did not think there were any issues or gaps in provision missing from the PNA; four (31%) were not sure.

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Figure 1b: PNA consultation responses Q4-Q5



Q6: No respondents thought any additional information should be included in the PNA.

Q7: Four (31%) responded to how recommendations could be taken forward, including staff team meetings to engage with patients to increase uptake of our services, opening a pharmacy in areas of need and one request for more support in this area.

Q8: Two respondents (15%) made final comments relating to signposting to services not covered in the PNA and to pharmacy applications for existing services.

Q9: Eight respondents (62%) indicated they took part in the consultation because it was a mandatory requirement, other respondents took part to highlight the important role of pharmacies and pharmacists in the health of the nation, to help the community and to improve local health outcomes.