

# Electric vehicle charge points on residential streets

## Frequently Asked Questions



### **When will on street charging points be introduced?**

At this stage we are just gathering information on who has (or will shortly have) an electric or hybrid vehicle, and have no access to off-street parking at home. Once we have this information, and identified trial sites, we will look at which company delivers the service (our delivery partner).

We anticipate the delivery partner will be announced sometime around September, with installations commencing the following month. Depending on survey responses, and further requests, this trial could expand to a full scheme over time.

### **How much will it cost me?**

**Installation** – Nothing, costs of the trial will be funded by the delivery partner, government grant and the local council.

**Joining the scheme** – depending on the delivery partner you may have to pay a joining fee or purchase some specialist equipment (e.g. a charging cable that calculates the electricity received)

**Paying for electricity** – you will be expected to pay for electricity used and a contribution to the back-office processing of the information. However, these costs will not be known until a delivery partner is announced – it is likely this will be significantly lower than equivalent petrol and diesel.

### **Will I have a designated parking / charging spot?**

This option is not being considered for the trial. However, we will look at possible restrictions that allow only electric vehicles or hybrids to park in designated areas.

### **Which electricity supplier will I be able to use?**

This will not be known until the delivery partner has been established, but we aim to achieve the best possible value for money for residents in respect of charging tariffs. Our preferred payment option would be through your domestic supplier.

### **Do I have to sign a contract?**

Not to the council, but depending on the delivery partner there may be, but this will not be established until the delivery partner is announced.

### **Do I have to own an EV?**

The present survey is to assess interest in on-street charging in residential areas in order to help us gauge the scale of a trial.

If we consider installing a socket at any of the locations you identify as part of the trial; we will contact you to request proof that you own (or are committed to purchasing) an electric vehicle or plug-in hybrid.

We will give priority to people who already have an electric vehicle or plug-in hybrid, but proof of one being on order, or even the intention to buy one, would also help define where the chargers could be installed.

### **What will the charging time be?**

A typical charging installation will be designed for 'low power, long stay' charging. This will make it suitable for overnight residential charging.

### **Will I be paying to light the street?**

No. A smart meter in the charging cable sends the lighting costs to the council, and the electric vehicle charging costs to the driver.

### **Can car club members use these charge points?**

The Government funding can be used for charge points that are shared with car club users. A stand-alone, two socket 'fast' charger can be procured for this scenario; taking between one and two and a half hours to give an 80% charge (24 kWh battery).

Rapid chargers are not eligible for this grant. Car clubs must at least match the Government grant contribution, to avoid State Aid complications.

### **Could I be left without a charge point if the trial isn't a success?**

It is highly unlikely that a charge point will be removed if it is being used and meeting a demand.

### **Is this scheme suitable for people with off-street parking?**

No. If you have access to off-street parking, and wish to install a charging point, you should consider the Homecharge scheme (search 'electric vehicle homecharge scheme' on gov.uk).