

Revised Conditions of Tenancy

You said, we did.



Changes to Tenancy Conditions – consultation

In January 2019, we wrote to all tenants asking for views on the proposals to change the conditions of tenancy.

Below, we set out the main points that tenants raised and what we did or changed as a result. This is an overview, we can also send you the full document in the post if you want a copy.

We have edited the comments we received.

You said	What we did
Some of the clauses could lead to discrimination against people with disabilities.	A full Equality Impact Assessment (EIA) has been carried out to assess the effect of the proposed changes. The EIA did not find that any group was advantaged or disadvantaged disproportionately.
What happens if people make frivolous or malicious allegations against tenants?	We added in to clause 4.2 that we consider making false, frivolous or malicious allegations is deemed to be Anti Social Behaviour (ASB)
There is some confusion in clause 4.6.2, it is not clear.	We spoke to the respondent, and made some changes to the clause to make it clearer what we meant
Why are waste pipes and gullies tenant responsibility?	We changed the wording in the clause to make it clearer that this refers to blockages in pipes.
Some of the animals in the list are not pests.	We have clarified the clause to include "vermin"
Why do I need permission for a mobile scooter?	We removed the need to request permission for we mobility scooter as we felt it would be unmanageable
Will everyone know what the word proscribed means?	We clarified the clause and added "banned" so people could understand

There were also a number of other comments made which did not lead to any changes being made to the conditions, although these were all considered.

A list of these can be found on our website.