

Leicester's Family Outcomes Plan

Version 11

As a requirement for Phase 2 of the Troubled Families Programme and as part of a wider performance framework for Leicester, the Family Outcomes Plan has been created to help identify and address the needs of those families who have multiple and complex needs related to the 6 criteria set out below and details the local ambition to significantly and sustainably improve the lives of local families where:

1. Children have not been attending school
2. Parents and children have been involved in crime or anti-social behaviour
3. Adults are out of work or at risk of financial exclusion or Young People are at risk of worklessness
4. Parents and children have a range of health problems
5. Families are affected by domestic violence and abuse
6. Children need help: children of all ages, who need help, are identified as in need or are subject to a child protection plan

The plan links with local strategic priorities and learning from Phase 1 of Leicester's Troubled Families programme. The plan represents a common set of outcomes for all agencies and partner organisations to achieve, in order to reduce risk and vulnerability for families, encourage service transformation, reduce the demand on public services and ensure payment by results for work undertaken can be claimed.

1. Children who have not been attending school

<p>Leicester's strategic goals</p> <ul style="list-style-type: none"> Plan sufficient & appropriate high quality educational places Ensure every school/setting is good or outstanding Secure good leadership and governance in all schools Close the gap for vulnerable groups Improve progress and outcomes in mathematics Sustain improvement in literacy Reduce persistent & unauthorised absence 		
<p>Indicators</p> <ul style="list-style-type: none"> A child whose average attendance over the last three consecutive terms has not been regular: <ul style="list-style-type: none"> Where the absence has not been explained by statutory exceptions (including authorisation for exceptional circumstances). Where the level of absence – even where it is covered by statutory exceptions – is a cause for concern. A child who has received at least 3 fixed term exclusions in the last 3 consecutive school terms; or a child at primary school who has had at least 5 school days of fixed term exclusion in the last 3 consecutive terms; or a child of any age who has had at least 10 days of fixed term exclusion in the last 3 consecutive terms. A child who has been permanently excluded from school within the last 3 school terms. A child who is in alternative educational provision for children with behavioural problems. A child who is neither registered with a school, nor being educated in an alternative setting. A child nominated by education professionals as having school attendance problems of equivalent concern to the indicators above because he/she is not receiving a suitable full time education. 		
<p>Sustained & Significant Outcome</p> <p>What success will look like</p>	<p>Measure</p> <p>How we will measure success</p>	<p>How reported/recorded</p> <p>How and where we can obtain this data</p>
1.1 All school age children have a school place.	Child is no longer recording as missing from Education.	ONE.net database, county school data. Keyworker / lead professional report at start, review & close, school input. EWO input
1.2 School age children within the family attend at least 90%, (excluding authorised absences) of possible sessions on average across three consecutive school terms	The attendance rate for each school aged child in the household over 3 consecutive terms.	
1.2 School age children with attendance below 40% prior to intervention show an improvement in attendance of possible sessions of at least 40%	The attendance rate for school aged children in the household over 3 consecutive terms.	ONE.net database, county school data. Keyworker / lead professional report at start, review & close, school input. EWO input
1.3 Authorised absence no longer a concern to education professionals	Closure of cases to Education Welfare Service where authorised absence a concern	ONE.net database, county school data. Keyworker / lead professional report at start, review & close, school input. EWO input
1.4 Each child in the household has received less than 3 fixed term exclusions in the last 3 consecutive terms and less than 10 school days of fixed term exclusion during this period	The number of fixed terms exclusions each child has received over 3 consecutive terms	ONE.net database, county school data. Keyworker / lead professional report at start, review & close, school input. EWO input.
1.5 YP 16-18, who were persistently absent or had multiple exclusions are in Education Employment or Training.	YP 16-18 are in Employment, Education or Training	Keyworker /Lead practitioner assessment at start, review & close. Connexions data (Client Information Caseload System)

2. Parents and children involved in crime or anti-social behaviour

Leicester's strategic aims

To work together to prevent and reduce offending; To reduce crime and the fear of crime; To assist communities and victims of crime; To reduce the harm caused by substance misuse to communities; To reduce drug related crime and associated anti-social behaviour; To work in partnership to improve outcomes for vulnerable young people including those who have offended or who are at risk of offending (Safer Leicester Partnership aims).

Leicester's strategic goals

- Reduction in offending
- To reduce fear of crime
- To create stronger neighbourhoods
- Reduction of first time entrants to the criminal justice system
- To reduce drug related crime and associated anti-social behaviour
- To work in partnership to improve outcomes for vulnerable young people including those who have offended or who are at risk of offending

Indicators

- A child (under 18 years old) who has committed a proven offence in the previous 12 months.
- An adult or child who has received an anti-social behaviour intervention (or equivalent local measure) in the last 12 months.
- An adult prisoner who is less than 12 months from his/her release date and will have parenting responsibilities on release.
- An adult who is currently subject to a licence or supervision in the community, following release from prison, and has parenting responsibilities
- An adult currently serving a community order or suspended sentence, who has parenting responsibilities
- Adults and children nominated by professionals because their potential crime problem or offending behaviour is of equivalent concern to the indicators above

Sustained & Significant Outcome What success will look like	Measure How we will measure success	How reported/recorded How and where we can obtain this data
2.1 No proven offences by minors in the family in the last 6 months	The number of proven offences by under-18 year olds in a 6 month period.	Keyworker/lead professional assessment at start, review & close. YOS / IOM data
2.2 No family member has been subject to an ASB intervention in the last 6 months	The number of ASB interventions in a 6 month period	Keyworker/lead professional assessment at start, review & close. Sentinel/LASBU data
2.3 No arrests of adults within the family leading to an outcome within the last 6 months	The number of arrests leading to an outcomes in a 6 month period	PNC/Police data

3. Adults out of work or at risk of financial exclusion or young people at risk of worklessness

<p>Leicester's strategic aims Tackling worklessness & youth unemployment; Improving skills & delivering quality training (Leicester to Work Strategy)</p>		
<p>Leicester's strategic goals</p> <ul style="list-style-type: none"> Supporting people on their journey to back to work Tackling worklessness & youth unemployment; Improving skills & delivering quality training 		
<p>Indicators</p> <ul style="list-style-type: none"> An adult in receipt of out of work benefits or an adult who is claiming Universal Credit and subject to work related conditions. A child who is about to leave school, has no/ few qualifications and no planned education, training or employment. A young person who is not in education, training or employment. Parents and families nominated by professionals as being at significant risk of financial exclusion. This may include those with problematic / unmanageable levels and forms of debt and those with significant rent arrears. 		
<p>Sustained & Significant Outcome What success will look like</p>	<p>Measure How we will measure success</p>	<p>How reported/recorded How and where we can obtain this data</p>
<p>3.1 An adult in the family has moved off benefits and into continuous employment</p>	<p>Continuous employment is 6 months for those previously claiming JSA, and 3 months for those claiming ESA or IS.</p>	<p>Keyworker /Lead practitioner assessment at start, review & close. DWP data</p>
<p>3.2 An adult in the family has achieved 2 or more of the steps to success journey.</p>	<p>2 or more of the following steps have been undertaken:</p> <ul style="list-style-type: none"> Obtained ID (e.g. passport, birth certificate, driver's license) opened a bank account benefit sanctions reviewed or lifted organise childcare organise respite care Start or complete any skills based training Create a professional email address Write a CV Register with a job brokering website Register with an employment agency Work with the Leicester Employment Hub Take part in the puzzle pieces programme or other employment support workshops such as interview skills. 	<p>Keyworker /Lead practitioner assessment at start, review & close or DWP confirmation.</p>

	<ul style="list-style-type: none"> • Start or complete a work experience placement or volunteering • Attending JCP appointments (if ESA SG) • Attending additional JCP appointments IS (O) or IS (LP) • Engage with the EHEA or GREAT Navigator • Takes part in any form of mentoring, befriending or advocacy schemes. • Access support for increasing digital capability <p>In addition, achievement of either of the following trigger outcomes can also count as 1 step to success, where the issue was identified as a barrier to work:</p> <ul style="list-style-type: none"> • Adults have access to, and engage with health services, as appropriate, to meet their health needs. • Adults have reduced or cease their harmful alcohol and/or drug use at end of intervention. • Adults are referred to and engage with a parenting programme/behaviour support • Adults are referred to and engage with counselling or support group • Adults engage with activities to increase confidence and remove self esteem barriers. • Family has accommodation in place, assessed as safe and stable and a package of support in place. 	
<p>3.3 Young people in the family are in Education Employment or Training.</p>	<p>Family members aged 18 – 24 years old are in Employment, Education or Training</p>	<p>Keyworker /Lead practitioner assessment at start, review & close. Connexions data (Client Information Caseload System)</p>
<p>3.4 The family feel more confident in managing their finances and have accessed services in relation to debt and budgeting, as appropriate.</p>	<p>Family members access support or undertakes an activity to enhance their knowledge, skills and attitudes to money.</p> <p>Family members report a reduction in debt and increased confidence in managing their finances.</p>	<p>Keyworker /Lead practitioner assessment at start, review & close</p>

4. Parents and children with a range of health problems

<p>Leicester's strategic aims Improve outcomes for children & young people; Reduce premature mortality; Improve mental health and emotional resilience (taken from closing the gap, Leicester's joint health & well-being strategy)</p>		
<p>Leicester's strategic goals</p> <ul style="list-style-type: none"> • Reduce infant mortality • Reduce teenage pregnancy • Promote healthy weight & lifestyles in children and young people • Increase physical activity and healthy weight • Reduce smoking & tobacco use • Reduce harmful alcohol & drug consumption • Improve the identification & management of life limiting illnesses • Promote the emotional well-being of children and young people • Address common mental health problems in adults and mitigate the risks of mental health problems in vulnerable groups • Support people with severe & enduring mental health needs 		
<p>Indicators</p> <ul style="list-style-type: none"> • An adult with mental health problems who has parenting responsibilities or a child with mental health problems • An adult with parenting responsibilities or a child with a drug or alcohol problem • A new mother who has a mental health or substance misuse problem and other health factors associated with poor parenting. This could include mothers who are receiving a Universal Partnership Plus service or participating in a Family Nurse Partnership. • Adults with parenting responsibilities or children who are nominated by health professionals as having any mental and physical health problems of equivalent concern to the indicators above. This may include unhealthy behaviours, resulting in problems like obesity, malnutrition or diabetes. 		
Sustained & Significant Outcome What success will look like	Measure How we will measure success	How reported/recorded How and where we can obtain this data
4.1 Adults and children have access to, and engage with health services, as appropriate, to meet their health needs.	Adults and/or children are registered with and are accessing health services to meet their needs (as appropriate) e.g. the GP, Dentist, Sexual Health Advice, Breastfeeding Support, Active Lifestyles, Smoke Free Homes	Keyworker/lead professional assessment at start, review & closure
4.2 Adults & children report improved health & well-being at the end of intervention.	Adults and/or children engage with an appropriate level of support/report improvements in wellbeing and/or physical, mental or emotional health or Family members report movement towards their 'desired state' in relation to health and happiness on the appropriate scaling tool or Adults are engaged in work/education/training/volunteering/aspirational activity.	Key worker/lead professional assessment at start, review & close
4.3 Adults & children have reduced or cease their harmful alcohol and/or drug use at end of intervention.	Family members engage with an appropriate level of support/report a reduction in harmful alcohol and drug use. or	Key worker/lead professional assessment at start, review & close

	Family members report movement towards their 'desired state' in relation to drugs and/or alcohol (as appropriate) on the appropriate scaling	
4.4 Adults & children are engaging in and maintaining healthy lifestyle choices at end of intervention	Adults and children are accessing public health services such sexual health advice, healthy weight, breast feeding, active lifestyles. Have stopped smoking in house or car are registered at GP and registered with a dentist.	Key worker/lead professional assessment at start, review & close
4.5 New mothers with mental health or substance misuse or other health factors associated with poor parenting	1-year/2-year Universal Care Plan assessments complete and either the child is meeting normal developmental range or accessing health services as required to meet identified need	Key worker/lead professional assessment at start, review & close

5. Families affected by domestic violence and abuse

<p>Leicester's strategic aims Prevention; Support & Protect</p>		
<p>Leicester's strategic goals</p> <ul style="list-style-type: none"> • Increase the number of people accessing domestic abuse services across Leicester City • Improve support for victims and their families in Leicester • Improve safety of repeat victims of domestic abuse in Leicester City • Effectively manage Leicester City perpetrators to reduce harm caused • Improve confidence within communities and satisfaction of users of our domestic abuse services in Leicester City 		
<p>Indicators</p> <ul style="list-style-type: none"> • A young person or adult known to local services has experienced, is currently experiencing or is at risk of experiencing domestic violence or abuse. • A young person or adult known to local services has experienced, is currently experiencing or is at risk of experiencing sexual violence or abuse. • A young person or adult known to local services has experienced, is currently experiencing or is at risk of experiencing 'honour-based' abuse. • A young person or adult who is known to local services as having perpetrated an incident of domestic violence or abuse in the last 12 months. • A young person or adult who is known to local services as having perpetrated an incident of sexual violence or abuse in the last 12 months.⁴¹ • A young person or adult who is known to local services as having perpetrated an incident of so-called 'honour-based' violence or abuse in the last 12 months. • Been subject to a police call out for at least one domestic incident, including for so-called 'honour-based' abuse, in the last 2 months.⁴³ 		
<p>Sustained & Significant Outcome What success will look like</p>	<p>Measure How we will measure success</p>	<p>How reported/recorded How and where we can obtain this data</p>
<p>5.1 Domestic incidents, including honour based violence and sexual violence have reduced in severity during the period of intervention compared to the 6 month period prior to start. (if current DV/SV)</p>	<p>The number and severity of domestic, honour based or sexual violence incidents at start and end of intervention (self-reported / data)</p>	<p>Keyworker/lead professional assessment at start, review & close. Police / IOM data</p>
<p>5.2 Adult victims and children in the family report a greater ability to keep themselves safe (if risk is current))</p>	<p>Family members report feeling somewhat or much safer at end of intervention</p>	<p>Keyworker/lead professional assessment at start, review & close</p>
<p>5.3 The impact of historic DV/SV/honour based violence is reduced for victim and children</p>	<p>Family members report feeling improved wellbeing or Family members report positive movement towards their 'desired state' in relation to happiness and relationships on the appropriate scaling tool</p>	<p>Keyworker / lead professional assessment at start, review & close</p>

6. Children who need help: children of all ages, who need help, are identified as in need or are subject to a Child Protection Plan.

<p>Leicester's strategic aims Protect and promote the welfare of all children and young people; Ensure that a co-ordinated approach to Early Help is adopted through an offer of integrated support to vulnerable children, young people and families.</p>		
<p>Indicators</p> <ul style="list-style-type: none"> • A child who has been identified as needing early help. This may include children below the threshold for services under Section 17, Children Act 1989. • A child who has been assessed as needing early help. • A child 'in need' under Section 17, Children Act 1989. • A child who has been subject to an enquiry under Section 47, Children Act 1989. • A child subject to a Child Protection Plan. • A child nominated by professionals as having problems of equivalent concern to the indicators above • A child identified as having a delay in speech language and communication skills. This can include children not reaching the threshold in the communication domain at the 2-2.5 year old health check carried out by health visitors. • A child / family who is entitled, or has previously been entitled to 15 hours free early education for two-year-olds and has not taken this up. 		
<p>Sustained & Significant Outcome What success will look like</p>	<p>Measure How we will measure success</p>	<p>How reported/recorded How and where we can obtain this data</p>
6.1 Family needs are met or being managed by services as appropriate.	Intervention closed due to work being complete, and families identified needs have been met or are being managed with support of services, as appropriate	Keyworker assessment/Liquidlogic/ Police / IOM data, DWP data, ONE.net database (as appropriate)
6.2 Family no longer requires Social Care involvement.	CIN or CP cases closed or stepped down to Early Help Services with no subsequent re-referrals to Social Care for 3 months.	LiquidLogic
6.3 Children and young people being or at risk of being sexually exploitation are identified and supported to stay safe.	Risk factors have been identified, addressed and intervention to build resilience delivered	Keyworker assessment/Liquidlogic/ Police / IOM data, DWP data, ONE.net database (as appropriate)
6.4 Parents/carers have improved parenting skills sufficiently to enable them to handle problems that might arise in the future.	Families identified needs have been met or are being managed with support of services, as appropriate.	Keyworker assessment/Liquidlogic/ Police / IOM data, DWP data, ONE.net database (as appropriate)
6.5 Family has accessed Early Years Entitlement and child/children are attending provision regularly.	Nursery place accessed and attendance is regular.	Nursery Census and Head Count
6.6 A package of short break provision is in place for the family and the child is engaging with this.	Short break provision package in place and child engaging	Keyworker assessment/ LiquidLogic
6.7 Stable and safe accommodation in place for the family and a package of support in place to ensure children's needs are met	Family has accommodation in place, assessed as safe and stable. Package of support in place.	Keyworker assessment/ LiquidLogic