Working together to support children, young people and their families to THRIVE

Leicester Early Help Assessment Model

Our 9 Step ‘Early Help Process’

1. Help may be needed
   - You or a professional identifies that you and your family may need help.

2. We have the right conversation
   - A professional talks to you and your family to try to understand the issue.

3. We understand the problem and help you need
   - The professional checks the Leicester, Leicestershire, and Rutland Threshold Guidance to confirm the level of need and response required.

4. We look at who else can help
   - Professionals can seek help from other agencies, one of the ways they can do this is by coming to the Early Help Partnership Allocations Hub to see what support can be offered.

5. We identify the right support
   - The professional will get your agreement to share information with other agencies such as school and complete an assessment with you to make sure we capture all of the information about you and your family.

6. We agree the next steps with you
   - The professional will complete the assessment with you and as the Lead Professional, will set up a team around the family meeting (TAF) to bring everyone together to agree next steps.

7. We will develop a ‘Family Plan’ with you
   - At your TAF meeting, a plan will be put together detailing what is going well, what the worries are and what needs to happen with actions for you and others. Your plan will be clear on what you and agencies working with you will see to know things are better.

8. We work together to ensure things are getting better
   - The Lead Professional will ensure that the plan is on track and bring agencies together on a regular basis with you to check progress and look at next steps.

9. We complete the Plan and provide on-going support
   - When all the actions in the Plan are completed and the needs have been met, it is agreed that an Early Help Assessment is no longer needed and the plan will end.

Our Pledge

- We will listen to you and not judge you.
- We will ‘work with’ you - and not ‘do to’ you.
- We will make every contact count.
- We won’t pass the buck.
- We will take care of your information.
- Our assessments will be uncomplicated and robust.
- We will give you one point of contact.