

Contracts and Assurance Service



Please ask for: Annette Forbes
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Direct Line: 0116 4546264
Fax No:
Our Ref: Covid 19 Community Services
Date: 05/11/2020

Dear Provider,

Covid 19 Community Services Update – 5th November 2020

We are writing to you in relation to the latest position on the provision of services during Lockdown 2 and its impact of services such as yours. Despite the debate and vote in parliament yesterday, no further guidance has been issued.

Therefore, we are now asking you to risk assess your own service in the light of rising infection rates across the City before considering whether you can continue to deliver your service offer or not.

In risk assessing the decision to deliver your service you will be considering the ability to provide safe services based upon your workforce, the building / environment, additional covid 19 awareness / safety measures and the needs of the people who use the service. The context for the risk assessment is against one of rising infection rates in Leicester and therefore you should update any previous risk assessments in the light of this.

If further to your risk assessment you are unable to deliver face to face services, then as previously we ask you to ensure that you put in place an alternative offer which as a minimum should include a regular welfare check. If there are any people who you know are particularly vulnerable, please do complete an individual risk assessment for them and ensure that Adult Social Care are aware of these people.

If you can offer face to face services, you may find that some people do not wish to receive these during the period of national lockdown. As above, please do offer these people an alternative.

Please note that where your service is not able to be fully operational and where a reduced offer is in place, we will continue to continue to pay you as at present so you will not be financially penalised.

Further to you completing your risk assessment please can you confirm in writing to us the decision your service is going to take in terms of the services it will now offer in support of the national lockdown situation. Please send that response, along with any queries regarding this letter, to caas.carehomes@leicester.gov.uk, and please do continue to monitor our [web pages](#) for further updates.

Once again can I take the opportunity to thank you and your staff for your continued support through these difficult times.

Regards

Kate Galoppi
Head of Commissioning and Contracts

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