



The National Concessionary Travel Scheme for

Senior Citizens

Information and form for new applicants

A senior citizen concession pass entitles you to:

- Free bus travel: Your pass will enable you to travel free on local buses in all parts of England between 9.30am and 11pm, Monday to Friday and all day on weekends and bank holidays.
Half fare bus travel: You will be able to travel for half fare before 9.30am, Monday to Friday, as long as your journey begins in Leicester.
Half fare train travel: Passes are valid for half fare train travel at all time on journeys between Leicester and stations in Leicestershire, and between Leicester and Derby, Nottingham, Grantham, Peterborough, Kettering and Nuneaton.

New applicants – how can I apply?

You can apply either by post or in person at one of our customer service centres. All applications made in person are processed whilst you wait.

You will need to supply proofs of entitlement at the time of your application: a document showing your date of birth and proof of residency in Leicester. If applying by post, you can send photocopies of these documents, and you will need to include a passport-sized photograph with your name on the back.

If applying by post, send your application and supporting documents to:

Senior Citizens Travel Scheme, Customer Services, York House, 91 Granby Street, Leicester LE1 6FB

Your proof of entitlement will be returned to you with your pass. Please allow 5 working days for issue.

How do I get a replacement travel pass?

If your circumstances have changed, e.g. if you have moved house within or outside the city or you have lost your travel pass, you can request a new one by contacting one of our customer service centres in person or by telephone, or write to us at the address above.

Contact customer services:

Customer service centre, York House, 91 Granby Street, Leicester LE1 6FB

New Parks Customer Services, 321 Aikman Avenue, Leicester LE3 9PW

T: 0116 454 1000

E: customer.services@leicester.gov.uk

W: www.leicester.gov.uk

Please visit www.leicester.gov.uk for details of opening hours.

Eligibility

From 6 April 2010, the age of eligibility for a pass changed in line with government pension regulations. The table below sets out eligibility dates for men and women.

Table with 2 columns: Date of Birth, Eligibility Date. Rows show eligibility dates for various birth date ranges from 1952 to 1953.

